

# VendEngine

VendEngine is a cloud-based technology solution suite designed specifically for any correctional facilities needs. Ranging from mobile deposits to trust fund management, grievances or a myriad of inmate-friendly communication platforms, VendEngine offers comprehensive corrections applications that are second to none.

VendEngine is currently installed in more than 300 jail and correctional facilities across the United States, Central America, and the Caribbean and syncs with nearly any phone, commissary or JMS provider in North America.

We provide the most advanced integrated cloud-based system for your facility with commissary, communications, facility management, and electronic payment platforms, combined with mobile applications for family members and jail administration. Our team is focused on delivering technology solutions that improve the work-life of your employees, while assisting inmates and their family members with access to information and easy-to-use communication modules.

## HIGHLIGHTS AND FEATURES

### Trust Account Management



The VendEngine trust account management system is a complete banking and accounting software solution that maintains and facilitates a full record-keeping of accounts, check writing & trust management, bank reconciliation, audit-reporting, and much more.

### 24/7 Deposit Solutions



Our booking, lobby, mobile app, and online deposit systems are convenient and user-friendly for both officers and the general public. The free CorrectPay app is available in the Android and Apple Store for relatives of inmates to deposit money for commissary orders, phone minutes, visitation scheduling, electronic messaging, and much more. We typically offer the lowest fees in the country.

### Electronic Messaging



Friends and families can send electronic messages directly to individuals, reducing physical mail by up to 85%. Our messaging system is completely free to the inmate's family members in most cases, including sending in photos and attachments. We provide a keyword search index that pre-screens each message before delivery, so that you can review any flagged messages before they are read.

### Video Visitations



Offering both on-site and off-site visitation, VendEngine revolutionized the way inmates communicate with families and friends through our cloud-based, on-site and off-site video software system. All sessions (except legal meetings) are recorded, archived, and easily accessible for up to five years for your facility.

### Grievance and Request System



One of our strongest and most popular products, the Grievance and Request Management System allows inmates to file electronic grievances, enables your officers to respond to them, and even allows for a three-tier appeal process.

### Commissary Ordering



Our picture-based Point-of-Sale system integrates seamlessly with your commissary provider or your own in-house commissary system, allowing you to self-manage your own commissary. Commissary orders are made using our kiosk or tablet solutions.

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### PREA and Suicide Alerts



Our instant alert system for inmate suicide or PREA situations goes straight to you directly via text or email, instantly helping your facility respond in real time.

### Legal Law Library



Through our partnerships with third-party vendors, we deliver a free, up-to-date, and comprehensive legal law library to your inmates. This includes searchable interfaces with up-to-the-minute changes on both federal and state laws.

### Tablet and Handheld Solutions



The standard facility kiosk solution has gone mobile and VendEngine has you covered. Our tablet offers the best features from our advanced suite of functionality to create a mobile kiosk capable of replacing or supplementing the wall mount kiosk. Education content, books, movies, games, and even streaming radio are all a part of our tablet offerings

### Facility Kiosk Solutions



Our traditional kiosk solution is a competitive industrial computer system with security in mind. The kiosk units are manufactured in the United States by our own team and designed to be serviced quickly in the field as needed with minimal disruption to the facility.

### Criminal Justice Tracking



We are proud to offer the most advanced portfolio of monitoring and analytics solutions. Each solution is designed to increase public safety by improving the management of offenders, while also enhancing rehabilitation outcomes.

### Facility Documents and Videos



Our system allows the facility to upload an inmate handbook, court records, legal notices, videos, and any other facility document for an inmate or the entire facility to review and acknowledge.