tyler
technologies

Our Texas Roots
Run Deep

"Everything's Bigger in Texas,"

and this holds true for the Tyler footprint.

Whether it's servicing the community's children through safe school bus transportation, providing local businesses with online access for permitting and licensing or delivering flexible options for resident interactions with the court system, Tyler takes care of Texans.

- 100% of Texas residents live in a jurisdiction that uses a Tyler solution.
- 88% of the state student population use Tyler's comprehensive student transportation software.
- 68% of the state population relies on Tyler's ERP Solutions.

967 municipal departments

71 state agencies

2,914 government agencies in Texas trust Tyler today.

1,802 county departments

74 districts

Serving Texas Government Since **1983**

Public Safety Departments **492**

School Districts **183**

Courthouses **750**

Investing in Texas for over 50 years

◄ **1966**
Tyler Technologies, formally known as Saturn Industries founded in Texas.

◄ **1970**
Tyler listed on NYSE (TYL).

1998
Tyler acquires Lubbock-based **Incode** and Dallas-based The Software Group and continues to expand the business footprint across Texas.

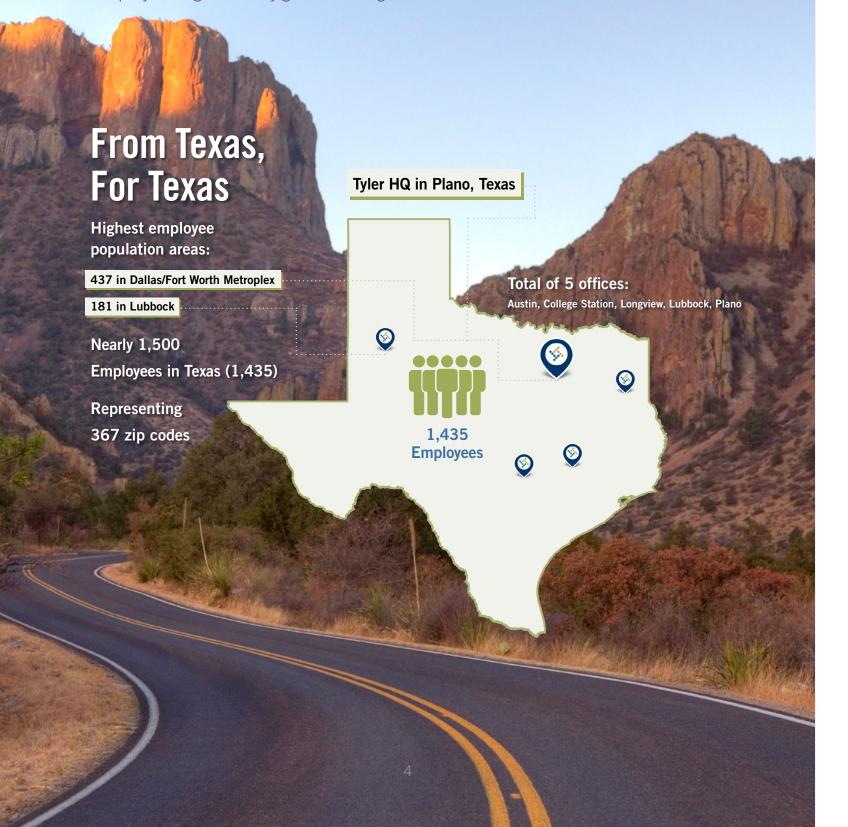Tyler acquired **The Software Group** (responsible for the well-known Odyssey product line) based in Plano, significantly increasing the operations and workforce in the community.

2004
Tyler named by Forbes as "Best Small Companies"

2006
Added to Standard & Poor's Index

2015
Tyler acquires College Station-based **Brazos** Technology, continuing to work and grow the company in the local community.

2020
Tyler Technologies makes the S&P 500 index, surpassing **1 billion** in annual revenue.

1990   1998   2000   2004   2006   2010   2015   2020

Tyler Technologies: Our Story Starts Deep in the Heart of Texas

Founded in Plano, Texas, more than 40 years ago, Tyler Technologies continues to strengthen the way Texans connect with government agencies while investing in companies and the communities they serve.

Texas, as the largest state in the US, has more to offer - just like us. Tyler is the largest technology company serving exclusively government organizations.

From Texas, For Texas

Highest employee population areas:

437 in Dallas/Fort Worth Metroplex

181 in Lubbock

Nearly 1,500 Employees in Texas (1,435)

Representing 367 zip codes

Tyler HQ in Plano, Texas

Total of 5 offices:
Austin, College Station, Longview, Lubbock, Plano

1,435 Employees

Success Stories

Our oldest software client in Texas, the City of Littlefield, was installed in 1983. The city is still a Tyler client today.

Tyler implemented our Data & Insights solution for Texas Department of Information Resources.

- **Increased data sharing from 78% to 85%** across state agencies
- **Saving $90 million** in fraudulent unemployment insurance claims
- **The state Department of Agriculture uses data-storytelling** to share details about food and nutrition programs for schools across Texas.

Dallas Fort Worth (DFW) International Airport uses Tyler's **Enterprise Permitting & Licensing (EPL), Community Development, Civic Access, and Workforce Mobile solutions** to provide the airport and its permit applicants with a more user-friendly experience.

We streamline evidence management for the Austin County Sheriff's Office using Property Room technology from **Tyler's Records Pro Solution**

Texas-Sized Payment Processing

- Processing **$2.4. billion** annually for Texas
- **25 years of experience** dedicated exclusively to government payment processing
- **450 million** transactions annually, representing nearly **$29 billion** in payments
- **7,000+ clients** across the U.S. for payment processing alone

Why Tyler?

Largest software company solely focused on the public sector

40% of Tyler team members have worked in the public sector

7,200+ team members

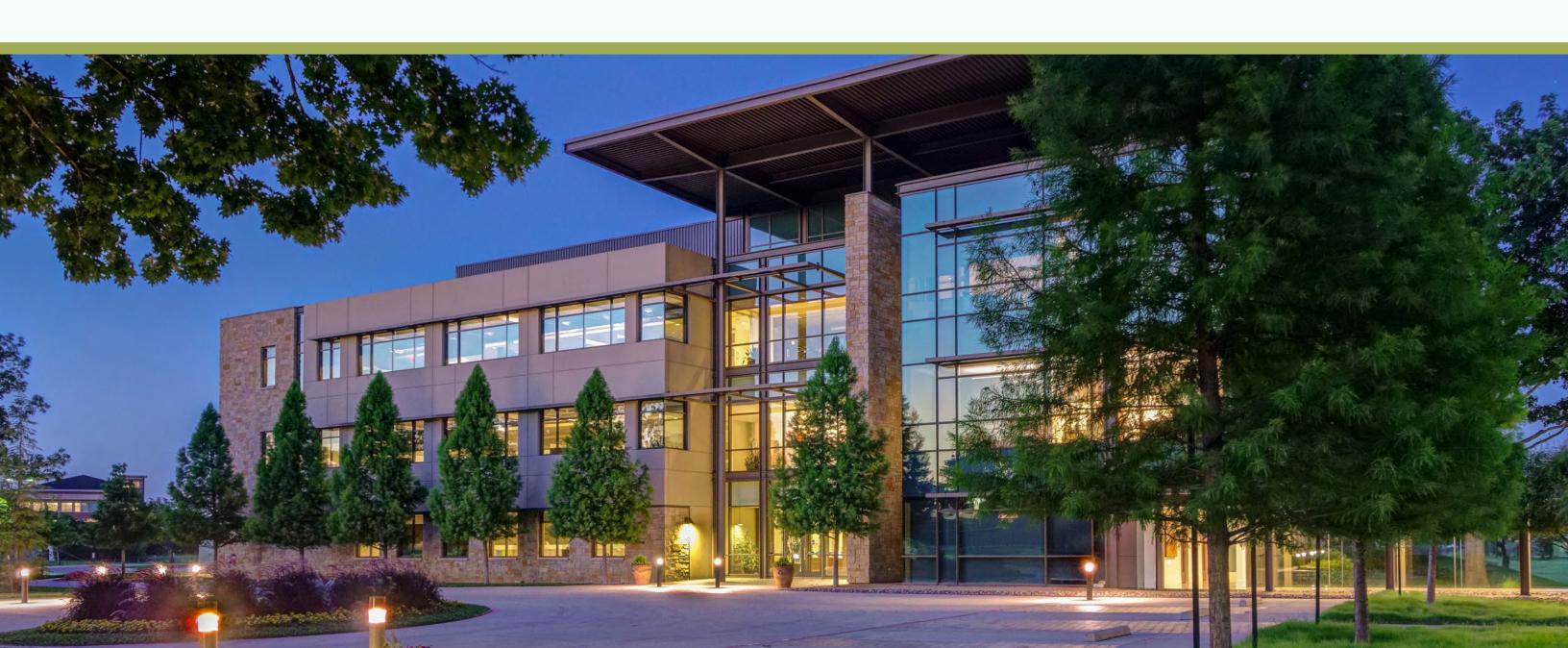**98%** client retention rate

40,000+ installations across nearly **13,000** locations

Innovative and Strong

- Newsweek's "America's Greatest Workplaces for Diversity"
- Government Technology Magazine's "GovTech Top 100"
- Dallas Business Journal's "North Texas Fastest-Growing Public Companies"
- 2023 Esri Cornerstone Partner
- Forbes' "America's Best Employers for Diversity"
- Forbes' "Best Employers for Women"
- Forbes' "Best Midsize Employers"

- Forbes' "Most Innovative Growth Companies"
- Forbes' "America's Best Small Companies"
- Fortune's "100 Fastest-Growing Companies"
- Barron's 400 Index ranking, a measure of "Most Promising Companies in America"
- Software Magazine's "Software 500" ranking of the world's largest software and service suppliers
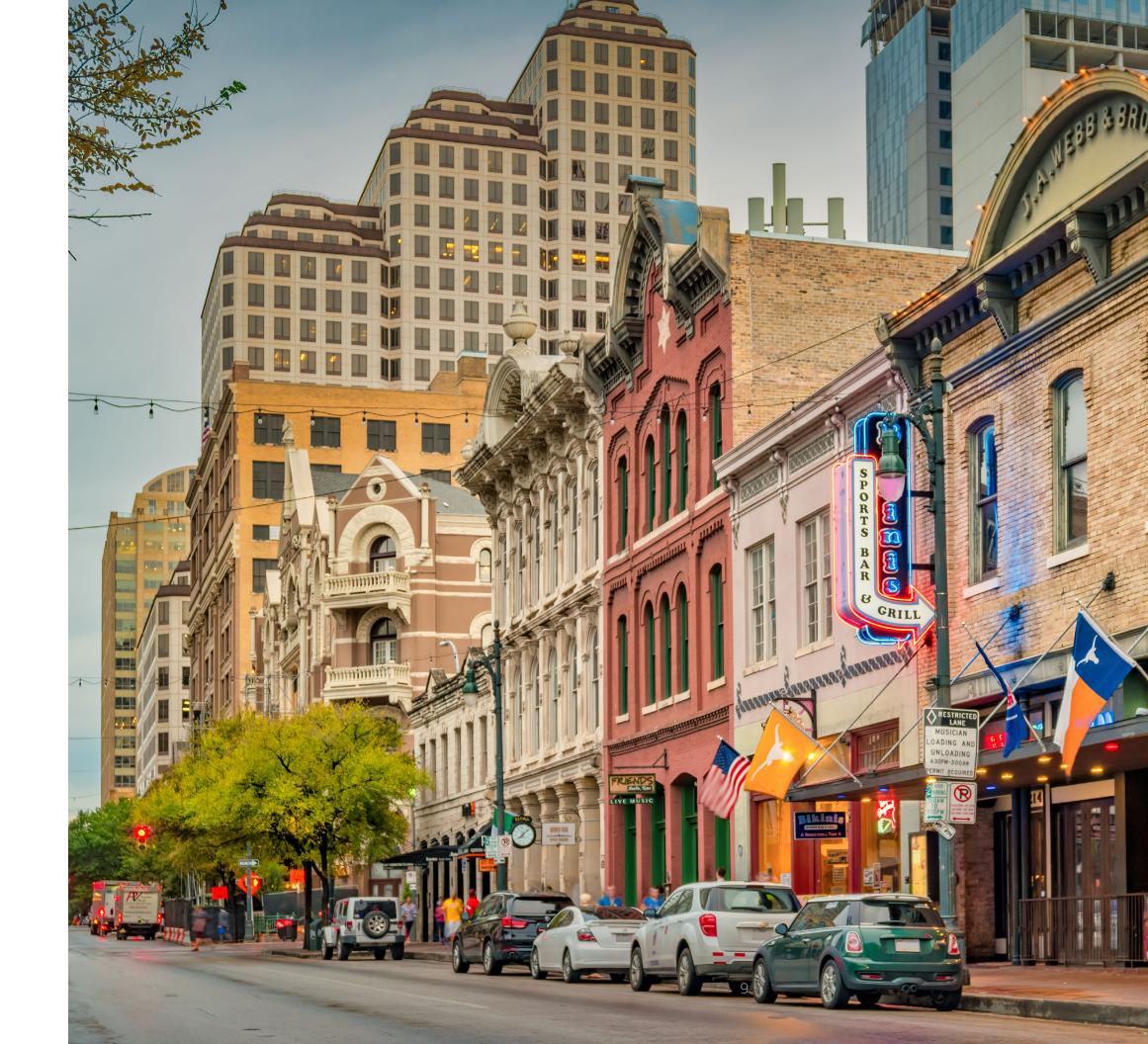- Dow Jones Sustainability Index (DJSI) North America

Connected Communities: Possibilities the Size of Texas

Now more than ever before, government must provide people and businesses with the best possible experience, with added layers of convenience and security. Tyler has the unique ability to provide access and transparency to data and analytics, as well as the sophisticated yet seamless development of platforms and services, creating unmatched connected communities and resident experiences.

With Tyler, data and insights can be shared easily and quickly across local government agencies, departments, school districts, cities, counties, and at the state level.

Tyler solutions are designed to give local government control with a centralized view and similar approach across the state. In fact, Tyler is already powering technology solutions across cities and counties in Texas.

Tyler provides a variety of products and services focused on:

Appraisal & Tax
State treasurer and related offices must fairly and efficiently manage mass appraisal, tax billing, and collection processes, as well as manage excise taxes for motor vehicles, boats, and vehicle registrations.

Courts & Justice
State court systems serve the public through administering justice in a fair, efficient, and impartial manner that increases access to justice for all constituents.

Data & Insights
High performing states understand how essential data is to continual performance improvement, analyzing issues, and providing transparency to the constituency.

Disability & Benefits
State agencies promote the health and well-being of citizens by approving, funding, and administering a full range of disability and other benefits programs.

Education
With an end-goal of wanting what's best for students, we serve state departments of education with ERP, data, transportation, and administration solutions, as well as state-wide local and district transportation, student information, and business office solutions.

ERP
States serve as support for counties to build local economies, requiring software that centralizes data, simplifies processes, and connects counties for the best line-of-site into business trends and performance.

Health & Human Services
For the health of their communities, states use our community health and disability and benefits software to streamline inspections, compliance, and benefits administration.
Tyler also enables the regulation of the cannabis industry through our cannabis licensing platform and helps combat public health emergencies by making critical healthcare programs more accessible.

Platform Technologies
States can integrate their unique internal ztz z ttt with low-code application development platforms for case management business processes – including payments and reporting.

Public Safety
Ensuring a state's communities are safe places to live requires timely coordination between local, county, and state agencies. Tyler's solutions comply with reporting mandates, provide real-time data sharing across jurisdictions, and promote intelligence-led responses, so help arrives faster and more prepared.

Regulatory
We support government-wide consolidation of licensing and permitting with agency-level administration and configuration ability, as well as unique resident-level profiles accessible by all license types and agencies.

Payment Processing
Manage the entire payments life cycle, from billing and presentment to merchant onboarding, reconciliation, and every step in between with a solution purpose-built for government. Tyler's highly configurable Payments solution manages all aspects of the payment process, allowing local, state, and federal government agencies to save valuable time and resources while maintaining the industry's highest security standards.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 40,000 successful installations across nearly 13,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at **tylertech.com**.

info@tylertech.com | 1.833.895.3783 | tylertech.com

tyler technologies

Empowering people who serve the public®