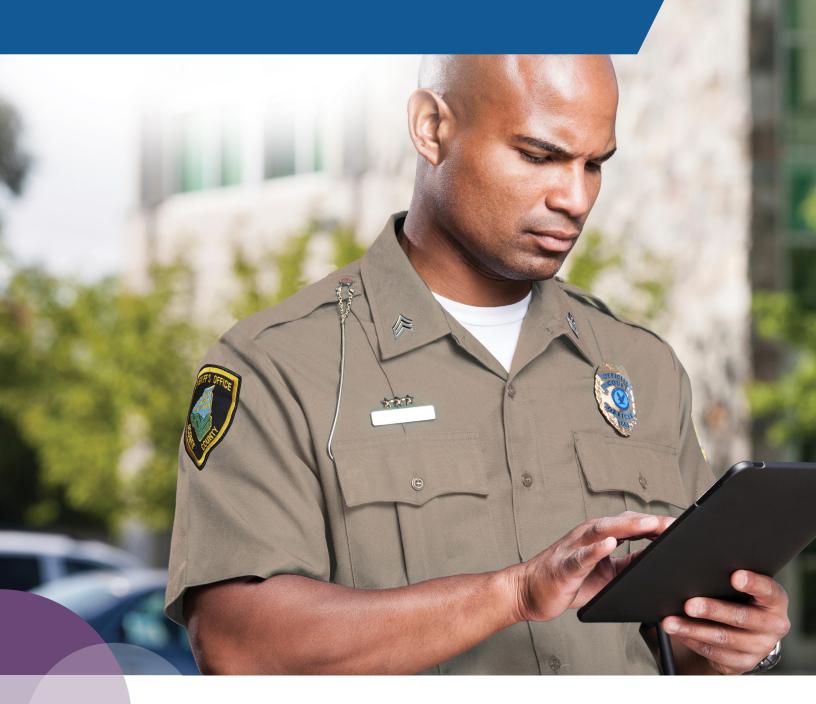# Civil Process

powered by Softcode™

Meet All Your Office, Field, and Financial Requirements

With more than 28 years of experience across more than 175 counties in 30 states, we understand every jurisdiction has unique civil service needs. Tyler's Civil Process™ product suite, including Civil Serve, Civil Process Mobile, Attorney Access and Public Sales Access, has become the market leader because its capabilities are comprehensive, its configuration is flexible, and civil departments nationwide find it makes them more effective in their execution of civil process.

Make Your Operations More Efficient

Civil Serve enables office-based personnel to track court case papers and data, record service and payment activity, reconcile financial data, create correspondence, and produce detailed reports of all those activities.

Civil Process Mobile allows field-based personnel to easily send and receive the latest case information from a mobile device (mobile data terminal, laptop, or tablet), enhancing officer safety, and improving office productivity by updating address information and field notes for all Civil Serve users in real time.

Attorney Access allows attorneys to access case and service information online 24/7.

Civil Case Access provides access to search across public and agency databases.

Public Sales Access publishes the latest real estate and personal property sales information to a public website for viewing.

The Civil Process product suite

"Civil Process is capable of handling our ever-changing requirements for our civil process and enforcement. We have been pleased with the Civil Process solution and Tyler's staff. They understand our processes and always offer a solution to fit our needs."

— **Michael Motz,** *Chief Civil Deputy for Madera County Sheriff's Office, Civil Division*

Always Be Ready for an Audit

From document receipt through service, payment process, and final closeout, Civil Serve is a sophisticated, yet simple solution that adapts to the unique needs of your jurisdiction — from business processes to state reporting requirements. Detailed audit and security features allow you to see which information changed, when and by whom. Meanwhile, true double-entry accounting and a high-performance relational database ensure financial reports are accurate and always available.

Top-Notch Support from a Company You Can Count On

Our extremely knowledgeable support staff has years of experience in civil process systems, allowing them to address the unique requirements of your county. Project managers begin with a site visit, gather county-specific information, and prepare a step-by-step implementation plan that concludes with experienced trainers teaching county personnel how to use the Civil Process family of products. Once our civil process system is in place, the support program continues with our dedicated customer service personnel who are available by phone, email, or web contact to answer questions or address your concerns. Our support staff is completely U.S.-based, and we are committed to providing your county a superior level of civil system support.

Tyler Offers Cloud-Based Solutions

Tyler provides more than 6,200 public sector organizations with cloud-based solutions that are highly secure, reliable, and easy to manage. These solutions also reduce upfront costs and provide predictable and affordable monthly expenses.

10 Reasons to Select Civil Serve

1. **Comprehensive** – Civil Serve handles summons, subpoenas, garnishments, property executions, foreclosures, warrants, protection orders, and more.

2. **Flexible** – The solution is configured to meet your specific civil processing needs.

3. **Simple to Use** – An intuitive design incorporates your terminology.

4. **Personalized** – You can edit correspondence templates as needed.

5. **Transaction Oriented** – You can effortlessly track and manage the who, what, where, and when of all transactions using barcode scanners.

6. **Data Driven** – Civil Serve quickly compiles service statistics, balancing, activity, and financials.

7. **Integrated** – A complete solution works seamlessly with unique Attorney Access and Civil Process Mobile technologies.

8. **Compatible** – An open architecture simplifies integration, and we're a trusted partner of leading public safety vendors.

9. **Affordable** – A solution that is priced to work within your budget.

10. **Easy to Implement** – Your system can be up and running in as few as three months.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at **tylertech.com**.

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tyler technologies

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