Remote Hearing Options for Courts

Conducting remote hearings is about more than simply being able to see the case parties through a live video stream. Courts need an option that is secure, flexible, and dependable.

To successfully conduct hearings in a virtual setting, there are countless video conferencing platforms available. However, courts must consider how these services integrate with their current business practices while paying special attention to potential security vulnerabilities.

Below is an outline of the most prevalent video conferencing services and the benefits to the courts.

Current Market Options

	Skype	Zoom	Tyler Virtual Court
Conduct virtual hearings via web conference	✓	✓	✓
Record and archive court proceedings	✓	✓	✓
Manage defendants in a waiting room	✕	✓	✓
Attend without installing software	✕	✕	✓
Surface real time case information from case management system	✕	✕	✓
Facilitate online payments	✕	✕	✓
Automate defendant email invitations from the docket	✕	✕	✓
Ensure acceptance of court rules and rights	✕	✕	✓
Collect missing defendant contact information	✕	✕	✓
Log check in and court appearance in case history	✕	✕	✓
Automatically file documents in case management system	✕	✕	✓
Sign up for virtual hearing online	✕	✕	✓
Provide unique login link for each defendant	✕	✕	✓

Developed through collaboration with courts of varying sizes from across the country, Tyler Virtual Court provides a turnkey platform for conducting face-to-face court sessions online. Rather than physically going to the courthouse, it allows defendants to attend a hearing using an internet-connected device with a camera and virtually interact with the judge through a secure video stream. Additionally, each proceeding is supported by real-time case information and document sharing, allowing you to finish what you start online and fully dispose a case in one sitting.

Tyler Virtual Court is hosted and maintained by Tyler Technologies on AWS.

For more information, contact your account executive.

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