

Enterprise Jury Manager

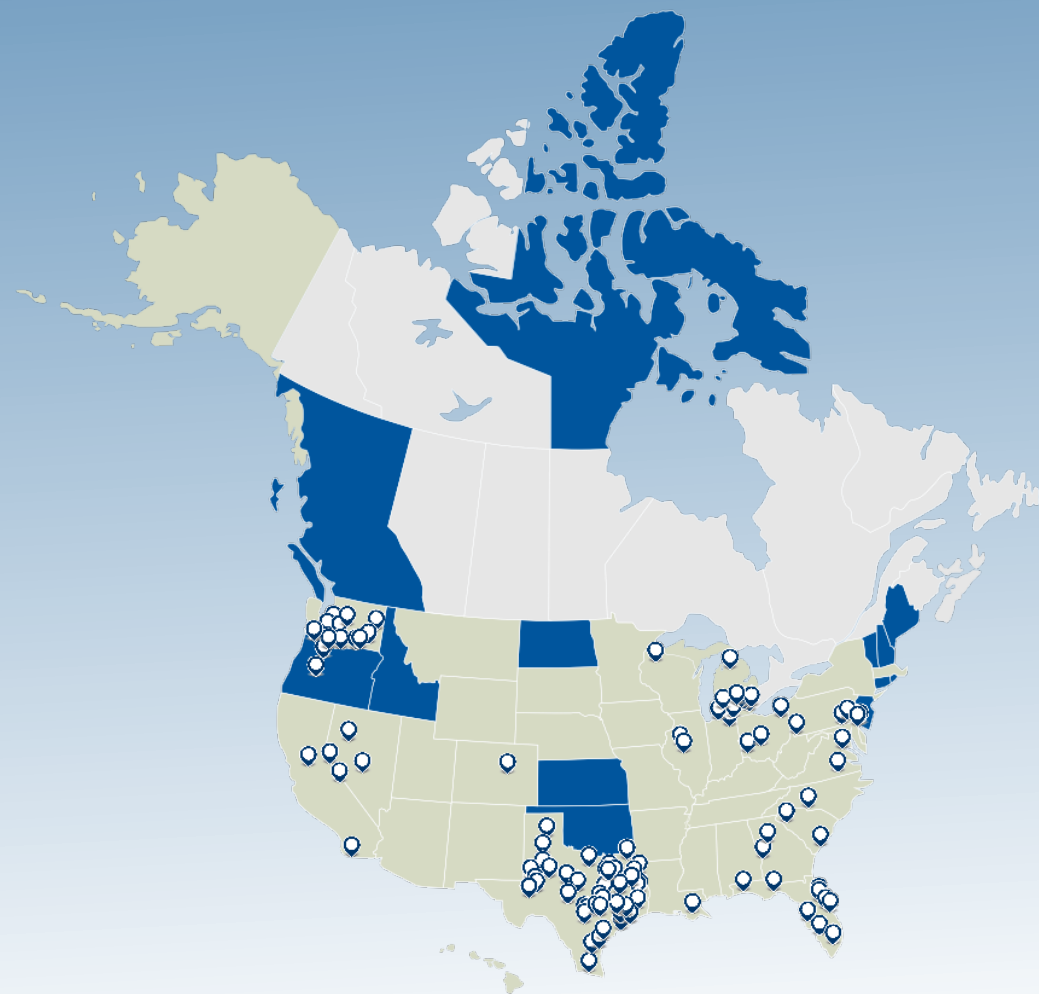
INCREASE COURT EFFICIENCY AND IMPROVE CONVENIENCE FOR JURORS



Citizens expect to interact with the court as easily and conveniently as they do with a bank or airline. Tyler's Enterprise Jury Manager™ (formerly Courthouse Technologies) empowers your jurisdiction to provide that same experience with an easy-to-use, streamlined system that helps you present an image that will make you proud your court can provide constituents with a great jury experience.

Why Tyler? Our Track Record of Success.

Courts and justice agencies in seven countries and 30 U.S. states, serving more than 150 million citizens, use our family of court products. With a proven history of rapid implementation and a client base with a track record of successful innovation to expand access to justice, Tyler Technologies empowers legal professionals with tools and facilitate collaboration across justice partners. Enterprise Jury Manager is being used by clients to develop more efficient jury experiences across 30 U.S. states and in Canada.



Streamline and Simplify Jury Management For Your Court

Informed by years of analyzing jury management practices in courts around the globe, Enterprise Jury Manager is a comprehensive solution that's designed to handle every aspect of your jury process. Our jury management solution:

- Gives you flexibility to interact with the public via their preferred communication method
- Reduces your undeliverable mail and simplifies the process of sending summonses, saving your court unnecessary expense
- Streamlines the jury selection process by empowering jurors to use self-serve options that best fit their lifestyle — which helps make data collection easier and more accurate for your court
- Reduces tedious tasks and creates a more efficient jury operation so your staff can focus on the tasks and people who need help the most
- Provides meaningful insights into your jury yield and utilization, allowing you to make more informed decisions


It's the only platform you'll need to handle your day-to-day jury business.



Leverage Robust Tools for Greater Efficiency and a More Seamless Juror Experience

Enterprise Jury Manager has a number of powerful features that you can leverage across every step of your jury process to ensure that your jurors have an easy, seamless experience. Plus, your court's jury process will run as efficiently as possible, helping you save time and money across the board.


Summons — Simplify summons creation and delivery



Summons is the easiest, simplest, and most accurate way to automatically print and mail summonses and qualification questionnaires to your jury pools. Summons helps you:

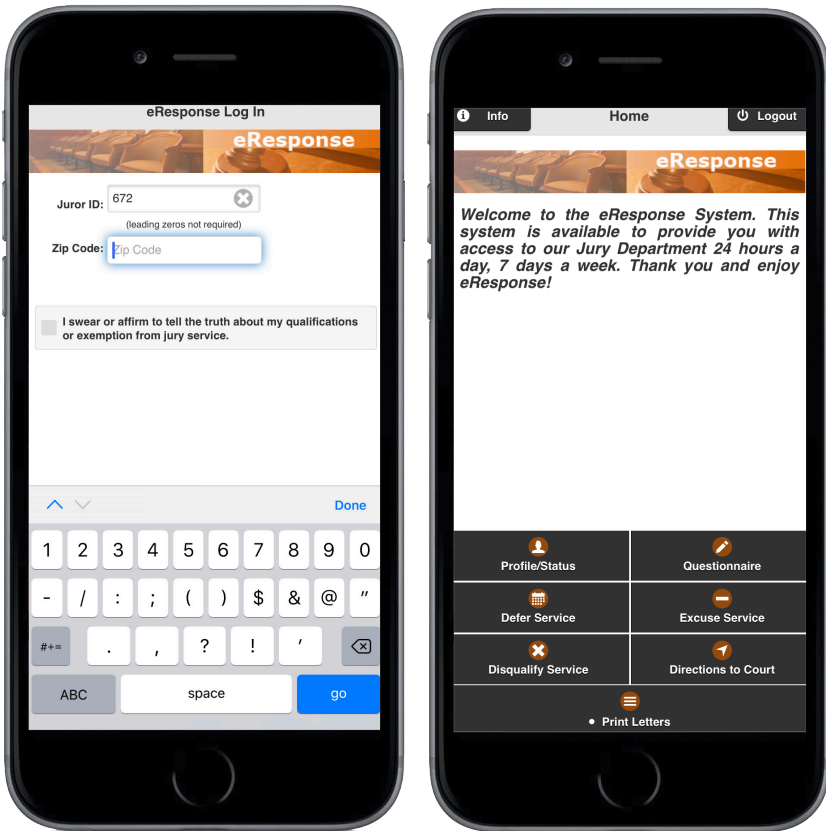
- Eliminate more than 90% of your undeliverable summonses/questionnaires and increase jury yield
- Reduce undeliverable mail by confirming juror addresses are valid and eligible before summonses are mailed
- Make sure your jury source list is always accurate by automatically updating altered juror addresses within your Enterprise Jury Manager system

Response — Enable web-based juror responses




Response is our online self-service platform that makes it easier for jurors to complete all mandatory jury duty forms. It also makes it easy for the court to receive all of the information they need from jurors.

- This feature:
- Streamlines data collection from jurors
 - Can handle all common requests, saving valuable time
 - Is accessible by jurors 24/7, 365 days a year from any web-enabled device
 - Automatically updates any changes within a juror's profile in Enterprise Jury Manager




Voice — Communicate using IVR that includes text-to-speech



Voice provides jurors with an easy, alternative way to make requests, find their service information, and communicate with the court. It's the most effective way for courts to reach jurors who use the phone — instead of text or email — as their primary method of communication. The Voice feature:

- Uses text-to-speech technology to automatically translate the court's typed messages into voice messages that jurors can call and listen to or courts can send to jurors.
- Is accessible by jurors 24/7, 365 days a year
- Automatically updates any changes made within a juror's profile in Enterprise Jury Manager
- Helps save time with automated messages
- Allows you to send messages individually or in bulk

Text Messaging — Interact quickly and easily with jurors



With text messages being more commonly read than emails, our Text Messaging feature is one of the most convenient ways to reach jurors today. Using Text Messaging:

- Allows for instant and effective communication with jurors
- Enables two-way communication functionality that lets jurors text the court to request information, which the system intuitively understands and sends an automated text in response
- Lets you customize messaging that you can send in bulk or individually

Kiosk — Provide an easy self-service option for jurors



Kiosk is our self-service option that allows jurors to check-in for their service, respond to questionnaires, get paid, and much more. Having Kiosk in your court:

- Provides self-service options to increase efficiency and make jury service effortless for jurors — an added convenience they will appreciate
- Frees up staff, helping to increase court productivity
- Automatically updates any data collected within the juror's profile in Enterprise Jury Manager

You can also get a kiosk option that has a built-in cash dispenser, so jurors can receive immediate payment for their service.

Jury Mobile — Use our web-based application to increase efficiency



Make your jury operation completely mobile with our web-based Enterprise Jury Manager application, which provides you with an easy alternative way to check-in and attend jurors. With this application, you can:

- Dramatically reduce the need for lineups that slow down your check-in process
- Use one-touch attendance capabilities on a convenient touch-screen interface to streamline your process
- Record jurors empaneled on a case, voir dire results, and who's been attended, right in the courtroom
- Use this application on any tablet or smartphone while connected to your court's wireless network

Plus, all the juror information you collect and update using this application is automatically updated within Enterprise Jury Manager.

Payments — Easily issue payments for jury duty



Our convenient, straight-forward Payments feature in Enterprise Jury Manager helps your court streamline its juror payment process. With Payments, you can:

- Print checks and “post payments” to your accounting system
- Enable jurors to receive payment in cash via the self-serve Kiosk
- Issue pre-loaded debit cards that can be redeemed at specific banks if you prefer not to deal with checks or cash

Capture — Process documents quickly with intelligent scanning



Capture is a fast, effective way for courts to process juror qualification questionnaires and summonses returned by mail. With Capture, your court can:

- Scan batches of questionnaires and summonses straight into Enterprise Jury Manager
- Automatically determine the qualifications of prospective jurors
- Identify questionnaires or summonses that are incorrectly completed or incomplete using intuitive, accurate scanning capabilities
- Store images in the juror's record for later reference and produce images as part of an in-court documentation package

Questionnaire Detail -- Webpage Dialog

Toggle Page [Q] [Q] Show/Hide Text [H] [H] [H] Records 1 of 12 Candidate ID - 0000004263

17 PAGE COMPLETE ONLINE AT www.judgeselect.com/entry.asp OR SUBMIT THIS TO SECTION 1 IN AN ENVELOPE TO:
280 OTTAWA AVE NW SUITE 1100, GRAND RAPIDS, MI 49503

Candidate Information

STATE OF MICHIGAN
COUNTY OF KENT

CANDIDATE ID: 0000004263

Phone: 616.781.1117
Date of Birth: 11/11/1982
Email: jrb@kent.gov

Occupation: _____
Employer's Name and Address: _____
Other Occupation(s) in the last 10 years: _____

Spouse's Name: _____
Spouse's Occupation: _____

QUALIFICATION

Do you wish to participate in this process, you are eligible. All applicants must indicate and answer ALL of the questions below before being able to enter the process. If you are unable to do so, you will be unable to enter the process. If you are unable to do so, you will be unable to enter the process.

1. Indicate City, Township, or Village in which you live: _____ YES ☒ NO ☐

2. Do you live in Kent County? ☒ YES ☐ NO

3. Are you a citizen of the United States? ☒ YES ☐ NO

4. Do you speak and understand English? ☒ YES ☐ NO

5. Have you served as a juror during the past 12 months? ☒ YES ☐ NO

6. Have you been convicted of a felony? ☒ YES ☐ NO

7. If you are over 70 years old, do you wish to claim exemption from jury duty? If you are under 70, please check NO. ☒ YES ☐ NO

8. Are you physically and mentally able to carry out the functions of a juror? ☒ YES ☐ NO

9. Have you ever been convicted of a misdemeanor other than traffic violations? ☒ YES ☐ NO

10. Have you ever been a victim, plaintiff, or defendant in criminal or civil suit? ☒ YES ☐ NO

11. Have you ever been an office holder or any state, county or municipality or have you ever been a law enforcement officer? ☒ YES ☐ NO

12. Have you, a family member or a close friend been in an accident resulting in serious injury, lawsuit or death? If YES, explain in "Remarks" section below. ☒ YES ☐ NO

QUESTIONNAIRE

9. Have you ever been convicted of a misdemeanor other than traffic violations? If YES, explain in "Remarks" section below. ☒ YES ☐ NO

10. Have you ever been a victim, witness, plaintiff or defendant in a criminal or civil suit? If YES, explain in "Remarks" section below. ☒ YES ☐ NO

11. Have you ever been an office holder or any state, county or municipality or have you ever been a law enforcement officer? If YES, explain in "Remarks" section below. ☒ YES ☐ NO

12. Have you, a family member or a close friend been in an accident resulting in serious injury, lawsuit or death? If YES, explain in "Remarks" section below. ☒ YES ☐ NO

13. Sex: ☒ Male ☐ Female

14. Number of children living at home: 0 1 2 3 4 5+ ☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+ ☐ 6+

15. Check one: ☐ Renter ☐ Landlord ☒ Property Own

16. Marital Status: ☐ Single ☐ Married ☐ Divorced ☐ Widowed

Important Directions for Mail & Signing This Form

Using Black or Blue Ink. Fill in completely. No erasing.


- Fill out form on hard surface
- Make heavy black marks that fill completely
- Make no stray marks
- Do not write in margins or on trial

Correct ☒ Incorrect ☐

Question	Description	Answer	Error Message
1	Do you live in Kent County?	No	
2	Are you a citizen of the United States?	No	
3	Do you speak and understand English?	No	
4	Have you served as a juror during the past 12 months?	No	
5	Have you been convicted of a felony?	No	
6	If you are over 70 years old, do you wish to claim exemption from jury duty? If you are under 70, please check NO.	No	
7	Are you physically and mentally able to carry out the functions of a juror?	No	
8	Have you ever been convicted of a misdemeanor other than traffic violations?	No	
9	Have you ever been a victim, plaintiff, or defendant in criminal or civil suit?	No	
10	Have you ever been an office holder for any state, county, or municipality or have you ever been a law enforcement officer?	No	
11	Have you, a family member, or a close friend been in an accident resulting in serious injury, lawsuit, or death?	No	
12	Do you require any special accommodations to	No	

No matter what your role is in the jury process, Enterprise Jury Manager helps make the process more streamlined and efficient for the court and easier, more convenient for the juror. Learn how we've carefully designed solutions for all those involved in the jury process.

For Jurors

 Jury service is one of the single most important civic duties. That is why we've carefully designed Enterprise Jury Manager to help make sure jurors can serve their civic duty and get back to their lives without spending unnecessary time at the court.


Anytime, anywhere

Empower jurors to manage their summonses and complete mandatory questionnaires the way they want — from their devices, over the phone, or via the kiosk. The result is faster, more accurate data collection.

Stay in the know

Notify jurors — before they leave the house — about court dates, schedule changes, reminders, status updates, and more. The best part? All updates are sent via the juror's preferred communication method, meaning they'll be sure to get important information.

For Jury Clerks

 As a jury clerk, you play a pivotal role in the everyday success of the court. You're on the frontline managing hundreds of people on a daily basis while also ensuring enough jurors are available for every court date.

It's likely you feel always short on time. That's why we've simplified and automated a number of repetitive tasks to give you back time in your day, so you can focus on where your help is needed the most.

Send an accurate summons in seconds

Sending an accurate summons is simple with Enterprise Jury Manager. Log in, set your dates, and the platform takes care of the rest. Once a pool of prospective jurors is created, the data is automatically verified by the Summons feature. Only addresses marked as deliverable in your jurisdiction will be mailed, meaning more summonses, every time.

Faster, more accurate data collection

Collecting the jury information you need can be a tedious task. That's why we're giving jurors the option to select a questionnaire response method that best suits their lifestyle. The result is a faster response rate and more accurate information.

Communicate efficiently with jurors

Communicating important information such as changes to service dates, reminders, failures to appear, and approvals is efficient with Enterprise Jury Manager. Simply log in to notify jurors via all modern methods of communication.

Less clicking, more helping

The day of service is busy enough, so we've simplified juror check-ins, panel selection, and payments so you can focus your time where it's needed most.

For Court Executives



Overseeing a court can be a tricky role. Not only do you need to understand the intricate details, you also must be able to see the big picture. With Enterprise Jury Manager, it's much easier to understand what's truly going on in your court. With a simple glance, you'll be able to see your court's average juror yield, data on production of summonses and juror payments, and much more.

Powerful insights & reports

Use jury yield and utilization data to help you accurately plan future court dates and resources needed. Over time, you will only summon the exact number of jurors your court needs, raising juror utilization rates and minimizing the number of jurors whose time is wasted because they aren't needed.

Get more done with less

By eliminating tedious tasks, such as creating and mailing summonses, along with the manual process of questionnaire data collection, Enterprise Jury Manager increases efficiency while also saving your court and the taxpayers precious resources and money.

Eliminate undeliverable mail

Summonses are produced, printed, and mailed through the Enterprise Jury Manager platform. The best part is with Summons, delivery eligibility is determined before mailing, which reduces undeliverable mail and saves your court thousands.

Build a better relationship with the public

By introducing self-serve conveniences to your court, you'll make the process of being summoned for jury service easier for jurors who prefer modern conveniences.

For Information Technology



Flexible and easily configurable to meet even the toughest security requirements, Enterprise Jury Manager brings all aspects of your court's jury management process into one secure platform. Throughout each step of the implementation process, our experienced team works with you each step of the way to reduce interruption and ensure a smooth transition with minimal downtime to your court's operation.

Expert support every step of the way

No matter how your court is structured or how it's hosted, our experts offer you comprehensive support before, during, and after implementation. As part of our EverGuide® continuous improvement initiative, you'll also receive ongoing training and consultations to ensure you get the most from your solution investment. It stems from our evergreen philosophy that ensures you benefit from continually enhanced technology for the life of your product, as well as lower cost of ownership.

Robust security

We know cybersecurity is always a top priority, which is why Enterprise Jury Manager was built from the ground-up with powerful security features that safeguards your data. You can also add our Tyler Detect solution to keep your network under surveillance 24/7/365, and have a dedicated cybersecurity analyst hunting for threats every day. With Tyler Detect, incidents are found and confirmed for you should an attack occur — and you will receive remediation recommendations within minutes.

The future is cloud based

Whether your court sends out 5 or 500,000 summonses a year, you'll receive the best quality resources in maintaining your jury platform. We provide you with off-premise hosting in a Class A facility with underlying infrastructure that can be scaled to meet any demand.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

info@tylertech.com | tylertech.com



Empowering people who serve the public®