

# Kiosk

## Add More Convenience to the Jury Experience

Kiosk is an added convenience that jurors will appreciate. It offers another self-service option right in the courthouse that allows jurors to check-in for their service, respond to questionnaires, get paid, and much more to help streamline the jury process. Since the kiosk is integrated with Enterprise Jury Manager, any new information provided by jurors is automatically updated within the juror's profile in the jury management system.

### SOLUTION FEATURES

Using the Kiosk, prospective jurors can:

- Use the barcode on summons or badge to attend themselves or fill out their questionnaire when showing up for jury duty.
- Print their own juror badges.
- Fill out supplemental or exit questionnaires.
- Fill in mandatory email and phone number fields so your court can gather accurate juror contact information.
- View their current status (direct from EJM), the requests they have pending, and the disposition of requests.
- Print their own attendance letter complete with dates of service and amounts paid.
- Print their own checks (juror fees) or receive their jury fees via cash-payment.
- **New Technology** — Kiosk is and will continue to be outfitted with the newest technology available to simplify and enhance your jury operation while making it more accessible to the public. Kiosk features touchscreen capability, juror questionnaires for qualification, the ability to print vouchers or attendance letters, and even the ability to make juror cash payments.
- **Save Valuable Staff Time** — Kiosk reduces the staff time consumed in handling attendance functions, doing data entry from questionnaires, printing service letters or checks, and issuing juror cash payment.
- **Added Convenience for Jurors** — Prospective jurors can use the self-service kiosk without the need of court staff, making your jury operation more convenient. When they come in for jury duty, they can scan themselves in and sit down or fill out their questionnaire.
- **Save on Inbound and Outbound Mail Costs** — Kiosk offers your prospective jurors an alternative to using the mail as a method to interact with your jury department, thus, saving you inbound and outbound mail costs. Jurors can fill out questionnaires, check in, or print an attendance letter right from the kiosk and have it directly update in the jury management system.

### KEY BENEFITS

- **Integration** — Kiosk integrates seamlessly with Enterprise Jury Manager. Kiosk administration is inside EJM, making the whole process streamlined.
- **Ease of Use** — Kiosk is designed for jurors to perform self-service functions without the need of engaging court staff. For jury staff, all aspects of the kiosk's administration, including questionnaires and letters, are managed from the jury management system.

For more information, please contact

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