

Tyler University

TRAIN NEW STAFF AND KEEP CURRENT STAFF UP-TO-DATE WITH FREE ONLINE COURSES



As the central hub for client training, Tyler University (Tyler U) offers valuable job-related training that Enterprise Justice clients can access at any time from any location with Internet access using a personal computer or mobile device. Tyler U reduces the time, effort, and cost associated with training your workforce by delivering comprehensive training curriculums that can be tailored to the needs of your organization based on Tyler's comprehensive library of available courses. This content is included in your maintenance agreement at no cost and is updated on a regular basis with new and modified training content as part of Tyler's evergreen philosophy. Tyler U helps new staff get up to speed quickly, and ensures existing staff understand how to use the latest Enterprise Justice features and capabilities, making them more efficient and productive.

COMPREHENSIVE TRAINING TARGETS DIVERSE USERS

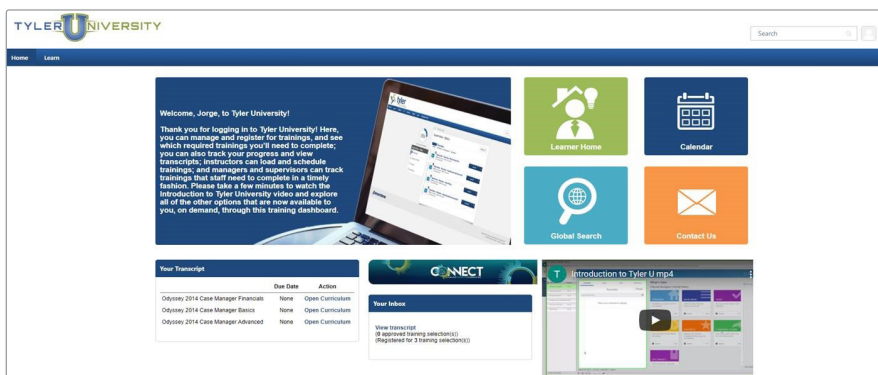
Tyler U comprises more than 2,000 individual learning assignments — the building blocks for a course — across seven Enterprise Justice product centers, including Enterprise Justice Case Manager, Check Manager, Financial Manager, Attorney Manager, Enterprise Corrections, Supervision, and Law Enforcement. Based on the requirements and needs of the client, Tyler customizes and develops curriculums (sets of courses) based on a specific job type. For example, a curriculum on Enterprise Justice Case Manager Basics shows a clerk how to navigate through Enterprise Justice and perform specific functions. Users will also find Enterprise Justice annual release training for products, including Enterprise Justice File & Serve, eFileTexas, Enterprise Justice Portal and Tyler Jury. Training is offered through classroom training, on site or virtually through webinars.

TYLER UNIVERSITY BENEFITS:

- Provides 24/7 access from any PC or mobile device at no charge
- Reduces the time, effort and cost associated with training your workforce
- Offers training curriculums tailored to your organization's needs
- Helps staff become more efficient and productive as their knowledge of Enterprise Justice grows
- Provides the ability to monitor and track employees' training progress, ensuring they stay current

VISIT TYLER U AT:

tylertech.csod.com



UNDERSTANDING COURSES, CLASSES AND CURRICULUMS

The easiest way to understand the makeup of Tyler U is to view it as building blocks. A class is a learning assignment — the building block for a course. A course is made up of several classes, and a curriculum is a set of courses that constitute an area of specialization.

POWERFUL REPORT AND TRACKING SYSTEM

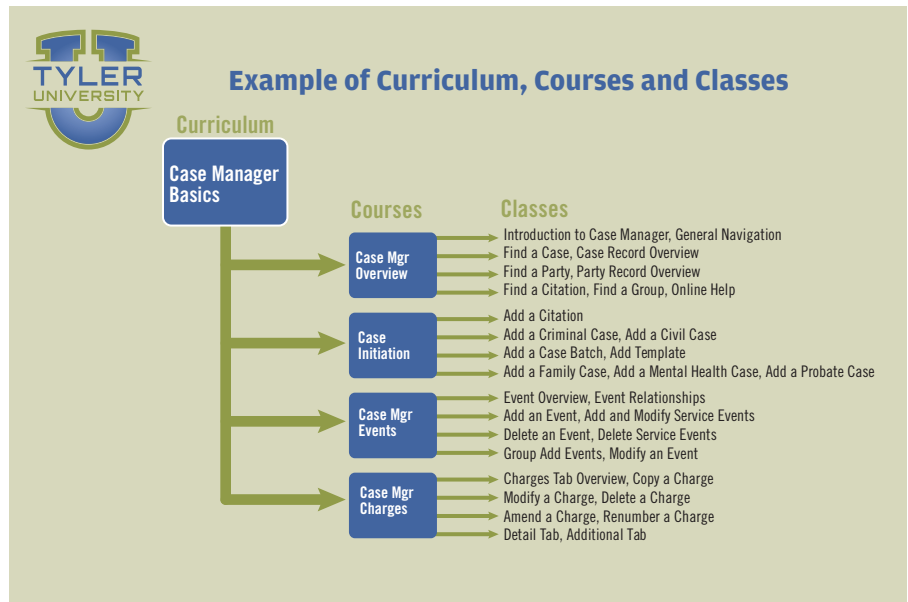
Tyler U provides tools to monitor your employees' training progress. A robust report and tracking system offers an easy way to create or use existing reports to track your staff's results and ensure they stay current.

COST-EFFECTIVE AND EFFICIENT TRAINING

Tyler U significantly reduces your training costs associated with travel, as well as logistical challenges that cost you and your staff both time and money. Tyler U is easy to navigate, allowing managers to assign courses and curriculums, pre-enroll new employees and manage the education for their organization.

INTERACTIVE E-LEARNING EXPERIENCE

Tyler U enhances the learning experience for your workforce by making training courses interactive and incorporating an assessment at the conclusion of each course to further engage your employees. Not only does Tyler U offer a valuable, virtual learning experience, but as new staff expands their knowledge, they will essentially become more efficient and effective in their roles.



SIGNING UP IS SIMPLE

Do you need a cost-effective way to effectively train your new or existing workforce and track their training progress online? Tyler U offers state-of-the-art tools in a fully-automated training environment.

Sign up for a Tyler U account by simply contacting your Tyler project manager or Tyler U team at LMS@TylerTech.com

Visit Tyler U at tylertech.csod.com/