Tyler Technologies and Infinite Campus Partnership

Background and FAQ

Version up to date as of July 28, 2022

At Tyler Technologies our priority is, and always has been, to provide our clients with the best solutions available and a long-term path for continued innovation and development that meets their needs. A recent review of the student information system (SIS) market by Tyler's leadership resulted in the decision to pursue a unique strategic opportunity to partner with an industry-recognized provider of SIS solutions, Infinite Campus. Through this partnership, Tyler's school ERP and student transportation solutions will be the preferred system available to Infinite Campus clients, and the Infinite Campus solution will be the preferred student information system available to Tyler clients.

Who is Infinite Campus?

Infinite Campus is a proven leader in student information software, with a mission dedicated to transforming K-12 education. Infinite Campus has been providing SIS solutions for nearly 30 years, and currently serves 2,000 districts in 45 states with more than 8 million students.

Infinite Campus offers a single SIS solution and award-winning service and support. Their software offering also includes tools to support registration and enrollment planning, community and parent engagement, and — through their robust LMS (Learning Management System) — student assessments, remote learning, and more.

What does this partnership mean for Tyler's student information system clients?

Tyler Technologies has historically offered multiple SIS products, sold on a state-by-state basis. These include the SIS K-12, Tyler SIS, and Schoolmaster products. As part of this partnership, K-12 districts currently using a Tyler student information solution will now be able to serve their communities with Infinite Campus' leading SIS solution.

These districts will be provided with a migration path to the Infinite Campus application, and Tyler will support these clients through this period. Members of both the Tyler and Infinite Campus teams will work together to deliver a seamless transition. Tyler will cease new sales of SIS solutions and, once all current SIS clients have completed migration, will no longer offer these products. Additionally, Tyler will cease to offer its ancillary Analytics K-12 application.

This partnership may not be the right choice for every district and a migration to Infinite Campus is not required; our clients have the freedom to evaluate and select the right SIS provider for their district.

Why did Tyler choose this partnership strategy?

Tyler Technologies proudly serves its K-12 clients and is dedicated to ensuring that we remain a trusted partner for them — and all our clients across the public sector. To be that partner, we focus on the long-term needs of the industries we serve, looking ahead to ensure that our technology not only meets the needs of today but can evolve to meet the needs of tomorrow.

The classroom technology industry is dynamic, with rapidly evolving areas of focus influenced by new methods to improve student achievement as well as social and political events. As Tyler reviewed these changing needs and looked to the future, it became clear that our SIS clients would be best served by the Infinite Campus application in the years to come, not only because of the software they provide but because of their history of dedicated support in the SIS space.

This partnership not only serves Tyler's clients but creates new opportunities for K-12 districts across the U.S. to benefit from an integrated solution suite. Going forward, Infinite Campus will provide its leading SIS solution to Tyler's clients, and Tyler will be able to deliver its leading ERP and student transportation solutions to Infinite Campus clients. By developing a partnership with their company, Tyler reinforces our dedication to our K-12 clients and forms a new foundation for our ongoing mission to connect the public sector with integrated technology.

Is this migration required?

Districts using a Tyler student information solution today must move to Infinite Campus or another SIS solution. This partnership with Infinite Campus provides our clients with a supported path to a trusted vendor, easing the migration process and creating unique benefits from future integration between Tyler and Infinite Campus solutions. However, all Tyler student information clients have the freedom to evaluate and select the right SIS provider for their district.

What are the costs of the migration offered from Tyler student information products to the Infinite Campus application?

This migration will be offered at no additional cost for the majority of Tyler student information clients, depending on district size. More detailed information will be provided to individual clients by an Infinite Campus representative.

What is the timeline for the offered migration path?

Individual clients will be provided with specific timing information, which may vary due to factors such as their state's reporting requirements. Many clients will be able to migrate to Infinite Campus in time for the school year beginning in the fall of 2023.

Will Tyler continue to offer their other software for K-12 schools?

Tyler remains committed to serving the K-12 market, with more than 4,000 instances of our school ERP and student transportation solutions in use in the U.S. and Canada today, and this partnership is foundational to that commitment. Our industry-leading solutions for student transportation and for school ERP (including Enterprise ERP, School ERP Pro, and SISFin) will not be affected by this change.

Tyler and Infinite Campus will work in tandem to develop and support deep integrations between our K-12 offerings, creating unique benefits for districts leveraging this technology suite. We are excited to provide more comprehensive and interoperable solutions to our clients.

Will Tyler and Infinite Campus continue to work together after the student information clients have migrated?

Both Tyler and Infinite Campus are approaching this partnership with a long-term perspective. We will work together in the coming years to provide a unique competitive K-12 offering based on strong integrations between our products and collaborative leadership in both companies.

Will the client data kept in the current Tyler student information software be transferred to the Infinite Campus application?

As part of our commitment to making this transition as seamless as possible for our SIS clients, Tyler will provide data conversion scripts and related conversion support, easing the burden of data transfer. We will also ensure that integration with the SISFin solution provides feature parity.

A complete data migration guide including all field designations will be made available to clients as part of migration discussions.

What does this mean for Tyler team members?

Tyler will continue to maintain our existing applications and support client migrations, and many of our team members will remain dedicated to that effort over the next few years. Once this transition is completed, all team members supporting Tyler's SIS products will be given an opportunity to transition to another Tyler team. Tyler's sustained growth as a business means that numerous opportunities within the company exist for these individuals.

How can I learn more?

Up-to-date information will be kept at Tyler's dedicated web page for the Infinite Campus partnership. At this site, clients can:

- Register for an upcoming virtual presentation to be delivered by Tyler and Infinite Campus leaders on August 3, 2022
- Learn more about the Infinite Campus application
- Submit questions
- Access new information as it becomes available

After the August 3 webinar clients can expect to hear from their Infinite Campus representative with more information. They can also register for product demonstrations throughout the month of August.