

eFile Analytics



CONSOLIDATE DATA

Visualize the health of your entire eFiling system through a single streamlined dashboard.



TRACK & OPTIMIZE PERFORMANCE

Easily identify inefficiencies and set proactive alerts and benchmarks to keep progress on track.



CREATE SHARED UNDERSTANDING

Share reports and dashboards with peers to make collaborative, data-driven decisions.

PRODUCT OVERVIEW

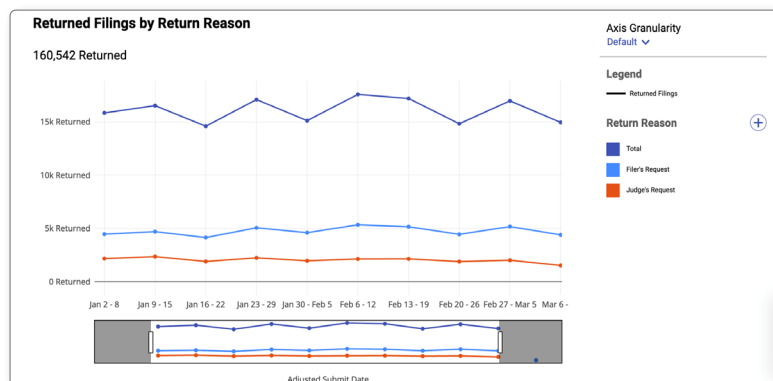
eFile Analytics is a cloud-based reporting tool that surfaces actionable performance insights from your court's eFiling data, empowering staff to identify strengths and weaknesses, track progress, and make collaborative, informed decisions backed by real-time reports. Data flows seamlessly from your eFiling system into the eFile Analytics dashboard, presented in a dynamic, flexible format.

In addition to putting actionable information at your fingertips, this self-service environment allows you to set benchmarks that can be paired with proactive alerts to automatically notify you before an issue even arises.

MONITOR METRICS AT A GLANCE

eFile Analytics helps courts create new efficiencies by visualizing your entire eFiling system at a glance with metrics such as:

- Total counts of envelopes and filings
- Acceptance and rejection rates
- Fees collected
- Rejection reasons for returned filings



Overview of returned filings, displayed by filer vs. judge request.

KEY FEATURES

- **Built-in sharing and bookmarking:** Send up-to-date visualizations, reports, and dashboards to peers — and bookmark your favorite views.
- **Customizable dashboards:** Allow employees to tailor data to their relevant needs.
- **Download and export options:** Further analyze and visualize your underlying data.
- **Targets and benchmarks:** Set and communicate goals and standards across your organization.
- **Proactive alerts:** Set conditions to notify you of trends before they turn into larger issues.
- **Flexible permissions:** Allow administrators to manage the information available to each role within your eFiling system.

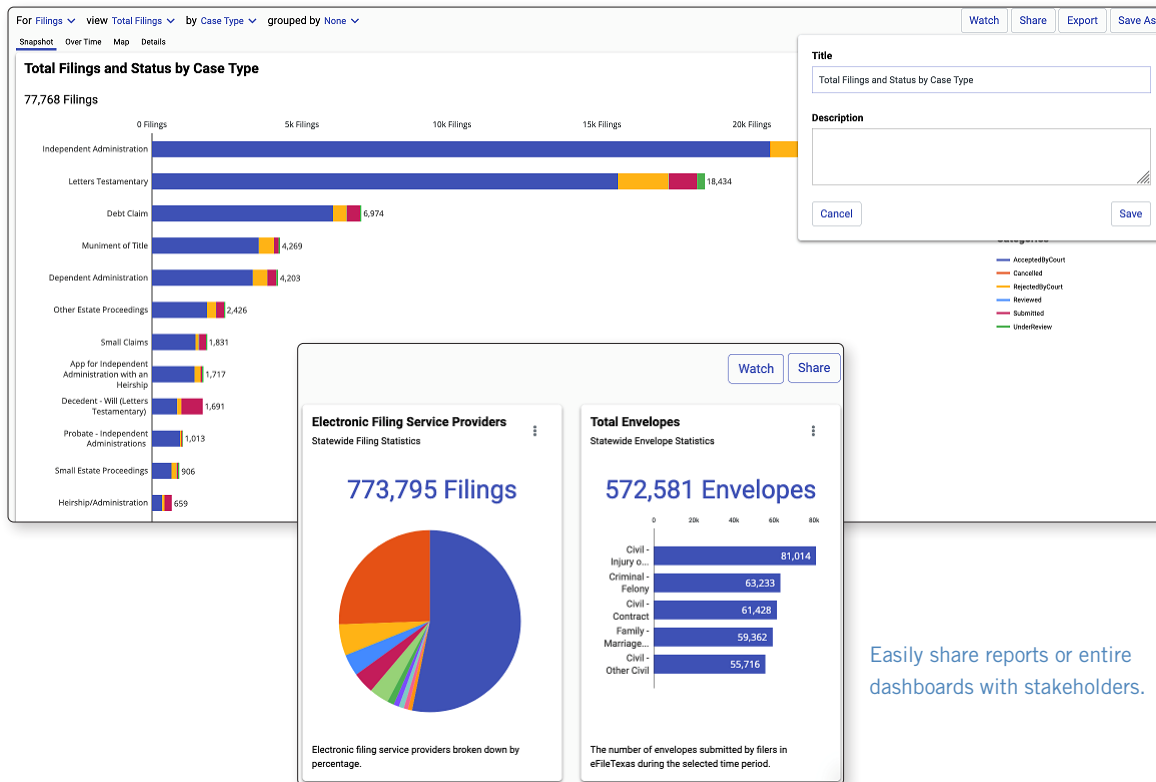
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Each metric can be easily viewed and pivoted by county, case categories, case types, electronic filing service providers, filing status, and more — even allowing instant drill-down to specific case records. eFile Analytics also provides a supervisor dashboard, offering a window into the workload and performance of clerks who are processing filings, helping supervisors better manage staff.

REACH THE RIGHT CONCLUSIONS, TOGETHER



Easily share reports or entire dashboards with stakeholders.

Viewing the health of your eFiling system in a digestible, user-friendly format allows you to have data-driven conversations based on up-to-date information, ensuring your approach stays relevant as circumstances change. With multiple ways to share reports and dashboards with peers, eFile Analytics supports you in creating a shared understanding among stakeholders in the justice system and the community, helping you reach accurate conclusions together.