AGENDA
2024 ERP Pro 10
Alabama User Group Meeting (UGM)

City of Pinson

4410 Main Street

Pinson, AL 35126

tyler technologies

Central Time Zone	SESSION	Presenter	On-Site/ Virtual Presenter	Meeting Room
	Tuesday, February 6th, 2024			
8:30-8:45	**Check-in / Coffee & Rolls**			
	Opening Session			Council Chambers
8:45-8:50	Introductions - Tyler & Attendees	Joan Becker	On-Site	
8:50-9:15	Account Representative	Dylan Schwantes	On-Site	
9:15-9:20	*Switch Meeting Rooms*			
	Session 1 - What's New			Council Chambers
9:20-9:50	What's New - ERP Pro 10 Utility Billing	Stephan Chapman	Virtual	
9:50-10:20	What's New - ERP Pro 10 Financials/HR	James Voyles	Virtual	
10:20-10:30	*BREAK*			
10:30-12:00	**Session 2 - Training / Roundtable**			
	ERP Pro 10 Financials/HR-Training	Joan Becker	On-Site	Council Chambers
	ERP Pro 10 Utility Billing-Roundtable	Angel Bravo	Virtual	Conference Room
12:00-12:45	***LUNCH*** *(provided by Tyler Technologies)*	*Email Sheryl.Bence@tylertech.com with dietary restrictions*		
	Session 3 - General Session			Council Chambers
12:45-1:05	Support Update	Michele Robichaud	Virtual	
1:05-1:20	Content Manager & My Civic	Joan Becker	On-Site	
1:20-1:45	Ongoing Training	Joan Becker	On-Site	
1:45-2:00	*BREAK*			
2:00-3:30	**Session 4 - Training / Roundtable**			
	ERP Pro 10 Utility Billing-Training	Angel Bravo	Virtual	Conference Room
	ERP Pro 10 Financials/HR-Roundtable	Joan Becker	On-Site	Council Chambers