

AGENDA

2024 ERP Pro 9 & 10

West Texas-New Mexico User Group Meeting (UGM)

Tyler Technologies

5519 53rd Street

Lubbock, TX 79414



Thursday, March 28th, 2024

Central Time Zone	SESSION	Presenter	On-Site/ Virtual Presenter	Meeting Room
8:30-8:45	Check-in / Coffee & Rolls			
	Opening Session			Ranch/Cotton
8:45-8:50	Introductions - Tyler & Attendees	Ashley Schwertner	On-Site	
8:50-9:15	Account Representative	Dylan Schwantes Lukas DeBolt	On-Site	
9:15-9:20	Switch Meeting Rooms			
	Session 1 - What's New			
9:20-9:50	What's New - ERP Pro 9 Financials/HR	Marcia Vera	On-Site	Sunset
	What's New - ERP Pro 10 Utility Billing	Stephan Chapman and Mark Hansen	On-Site	Ranch/Cotton
9:50-10:20	What's New - ERP Pro 9 Utility Billing	Jacob Richardson	On-Site	Sunset
	What's New - ERP Pro 10 Financials/HR	Claudia Ramos	On-Site	Ranch/Cotton
10:20-10:30	BREAK			
10:30-12:00	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing	Brycen Thompson/ Rachel Suit	On-Site	Sunset
	ERP Pro 10 Financials/HR	Bobby Remington	On-Site	Ranch/Cotton
12:00-12:45	LUNCH (provided by Tyler Technologies)		<i>Email Sheryl.Bence@tylertech.com with dietary restrictions.</i>	
	Session 3 - General Session			
12:30-12:50	MyCivic	Cate Ryba	Video	Ranch/Cotton
12:50-1:10	Support Update	Ben Coffin	On-Site	
1:10-1:30	Content Manager	Bobby Remington	On-Site	
1:30-1:50	Ongoing Training	Ashley Schwertner	On-Site	
1:45-2:00	BREAK			
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR	Cathy Curtis	On-Site	Sunset
	ERP Pro 10 Utility Billing	Aaron Belgara	On-Site	Ranch/Cotton

