

AGENDA

2024 ERP Pro 9 & 10

North Texas (Red Oak) User Group Meeting (UGM)

Red Oak Municipal Center

200 Lakeview Pkwy

Red Oak, TX 75154



Thursday, April 4th, 2024				
Central Time Zone	SESSION	Presenter	On-Site/ Virtual Presenter	Meeting Room
8:30-8:45	Check-in / Coffee & Rolls			
	Opening Session			Reagan
8:45-8:50	Introductions - Tyler & Attendees	Michele Robichaud	On-Site	
8:50-9:15	Account Representative	DK Robertson	On-Site	
9:15-9:20 Switch Meeting Rooms				
	Session 1 - What's New			
9:20-9:50	What's New - ERP Pro 9 Financials/HR	LeAnne Hook	Virtual	Pitts Ballroom
	What's New - ERP Pro 10 Utility Billing	Justin Rhodes	On-Site	Reagan
9:50-10:20	What's New - ERP Pro 9 Utility Billing	LeAnne Hook	Virtual	Pitts Ballroom
	What's New - ERP Pro 10 Financials/HR	Katrina Collins	On-Site	Reagan
10:20-10:30 BREAK				
10:30-12:00	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing	Brycen Thompson	On-Site	Pitts Ballroom
	ERP Pro 10 Financials/HR	Bobby Remington	On-Site	Reagan
12:00-12:45 LUNCH (provided by Tyler Technologies) <i>Email Sheryl.Bence@tylertech.com with dietary restrictions.</i>				
	Session 3 - General Session			Reagan
12:30-12:50	MyCivic	Cate Ryba	Video	
12:50-1:10	Support Update	Michele Robichaud	On-Site	
1:10-1:30	Content Manager	Bobby Remington	On-Site	
1:30-1:50	Ongoing Training	Ashley Schwertner	On-Site	
1:45-2:00 BREAK				
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR	Daniel Rodriguez	On-Site	Pitts Ballroom
	ERP Pro 10 Utility Billing	Michael Popp	On-Site	Reagan

