

AGENDA

2024 ERP Pro 9 & 10

Johnston Public Library

6700 Merle Hay Rd



Iowa Cities User Group Meeting (UGM)

Johnston, IA 50131

Tuesday, April 16th, 2024				
Central Time Zone	SESSION	Presenter	On-Site/ Virtual Presenter	Meeting Room
8:30-8:45	Check-in / Coffee & Rolls			
	Opening Session			
8:45-8:50	Introductions - Tyler & Attendees	Joan Becker	On-Site	
8:50-9:15	Account Representative	Adam Pfaff	On-Site	
9:15-9:20	Switch Meeting Rooms			
	Session 1 - What's New			
9:20-9:50	What's New - ERP Pro 9 Financials/HR	Marcia Vera	Virtual	
	What's New - ERP Pro 10 Utility Billing	Stephan Chapman	Virtual	
9:50-10:20	What's New - ERP Pro 9 Utility Billing	Marcia Vera	Virtual	
	What's New - ERP Pro 10 Financials/HR	James Voyles	On-Site	
10:20-10:30	BREAK			
10:30-12:00	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing	Rachel Suit	On-Site	
	ERP Pro 10 Financials/HR	Bobby Remington	On-Site	
12:00-12:45	LUNCH (provided by Tyler Technologies)		<i>Email Sheryl.Bence@tylertech.com with dietary restrictions.</i>	
	Session 3 - General Session			
12:30-12:50	MyCivic	Cate Ryba	Video	
12:50-1:10	Support Update	Bobby Remington	On-Site	
1:10-1:30	Content Manager	Joan Becker	On-Site	
1:30-1:50	Ongoing Training	Jackie Becker	On-Site	
1:45-2:00	BREAK			
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR	Alyssa Brown	Virtual	
	ERP Pro 10 Utility Billing	Brandon Boatright	On-Site	

