

**AGENDA**

**2024 ERP Pro 9 & 10**

City of Watauga

Fire Training Room: 5909 Hightower Rd

Police Training Room: 7101 Whitley Road

Watauga, TX 76148



**North Texas User Group Meeting**

Tuesday, April 23rd, 2024

Central Time Zone	SESSION	Presenter	On-Site/ Virtual Presenter	Meeting Room
8:30-8:45	<b>Check-in / Coffee &amp; Rolls</b>			Fire Training Room
	<b>Opening Session</b>			
8:45-8:50	Introductions - Tyler & Attendees	Joan Becker	On-Site	
8:50-9:15	Account Representative	DK Robertson	On-Site	
9:15-9:20	<b>Switch Meeting Rooms</b>			
	<b>Session 1 - What's New</b>			
9:20-9:50	What's New - ERP Pro 9 Financials/HR	Marcia Vera	Virtual	Police Training Room
	What's New - ERP Pro 10 Utility Billing	Stephan Chapman	Virtual	Fire Training Room
9:50-10:20	What's New - ERP Pro 9 Utility Billing	Marcia Vera	Virtual	Police Training Room
	What's New - ERP Pro 10 Financials/HR	Katrina Collins	On-Site	Fire Training Room
10:20-10:30	<b>BREAK</b>			
10:30-12:00	<b>Session 2 - Training / Roundtable</b>			
	ERP Pro 9 Utility Billing	Brycen Thompson	Virtual	Police Training Room
	ERP Pro 10 Financials/HR	Joan Becker	On-Site	Fire Training Room
12:00-12:45	<b>LUNCH</b> ( provided by Tyler Technologies )	<i>Email Sheryl.Bence@tylertech.com with dietary restrictions.</i>		
	<b>Session 3 - General Session</b>			Fire Training Room
12:30-12:50	MyCivic	Cate Ryba	Video	
12:50-1:10	Support Update	Cameron Lemos	On-Site	
1:10-1:30	Content Manager	Joan Becker	On-Site	
1:30-1:50	Ongoing Training	Ashley Schwertner	On-Site	
1:45-2:00	<b>BREAK</b>			
2:00-3:30	<b>Session 4 - Training / Roundtable</b>			
	ERP Pro 9 Financials/HR	Daniel Rodriguez	On-Site	Police Training Room
	ERP Pro 10 Utility Billing	Razan Alnaber	On-Site	Fire Training Room

