

AGENDA

City of Fate



2023 ERP Pro 9 & 10

1900 CD Boren Parkway

NORTH TEXAS User Group Meeting (UGM)

Fate, TX 75087

Thursday, June 15th, 2023				
TIME	SESSION	Presenter	On-Site/Virtual Presenter	Meeting Room
8:30-9:00	Check-in / Coffee & Rolls			City Council Chamber
	Session 1 - ERP Pro 9			City Council Chamber
9:00-9:15	Introductions - Tyler & Attendees	DK Robertson	On-Site	
9:15-9:45	Account Representative	DK Robertson	On-Site	
9:45-10:15	What's New - ERP Pro 9 Utility Billing	LeAnne Hook	Virtual	
10:15-10:45	What's New - ERP Pro 9 Financials/HR	LeAnne Hook	Virtual	
10:45-11:00	BREAK			
	Session 1 - ERP Pro 10			Conference Room
9:00-9:15	Introductions - Tyler & Attendees	Joan Becker	On-Site	
9:15-9:45	What's New - ERP Pro 10 Utility Billing	Justin Rhodes	On-Site	
9:45-10:15	What's New - ERP Pro 10 Financials/HR	Katrina Collins	On-Site	
10:15-10:45	Account Representative	DK Robertson	On-Site	
10:45-11:00	BREAK			
11:00-12:30	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing	Bryce Thompson	Virtual	City Council Chamber
	ERP Pro 10 Financials/HR	Joan Becker	On-Site	Conference Room
12:30-1:00	LUNCH (provided by Tyler Technologies)	Email Sheryl.Bence@tylertech.com with dietary restrictions.		
	Session 3 - General			Chamber/Conf Room
1:00-1:20	Support Update	Michele Robichaud	On-Site	
1:20-1:30	Ongoing Training Opportunities	Joan Becker	On-Site	
1:30-1:45	Content Manager	Joan Becker	On-Site	
1:45-2:00	BREAK			
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR	Luke Mooney	Virtual	City Council Chamber
	ERP Pro 10 Utility Billing	Brandon Boatright	On-Site	Conference Room

