

# AGENDA

2023 ERP Pro 9 & 10

WEST TEXAS User Group Meeting (UGM)

Tyler Technologies, Inc.

5519 53rd Street

Lubbock, TX 79414



Tuesday, June 6th, 2023				
TIME	SESSION	Presenter	On-Site/Virtual Presenter	Meeting Room
8:30-9:00	Check-in / Coffee & Rolls			
	<b>Session 1 - ERP Pro 9</b>			Cotton
9:00-9:05	Introductions - Tyler & Attendees	Dylan Schwantes	On-Site	
9:05-9:30	Account Representative	Dylan Schwantes	On-Site	
9:30-10:00	What's New - ERP Pro 9 Utility Billing	Marcia Ramos	On-Site	
10:00-10:30	What's New - ERP Pro 9 Financials/HR	Marcia Ramos	On-Site	
	<b>Session 1 - ERP Pro 10</b>			Ranch
9:00-9:15	What's New - ERP Pro 10 Utility Billing	Stephan Chapman	On-Site	
9:15-9:45	What's New - ERP Pro 10 Financials/HR	Claudia Ramos	On-Site	
9:45-10:15	Introductions - Tyler & Attendees	Dylan Schwantes	On-Site	
10:15-10:45	Account Representative	Dylan Schwantes	On-Site	
10:30-10:45	<b>BREAK</b>			
10:45-12:15	<b>Session 2 - Training / Roundtable</b>			
	ERP Pro 9 Utility Billing	Brycen Thompson	On-Site	Cotton
	ERP Pro 10 Financials/HR	Joan Becker	On-Site	Ranch
12:15-1:00	<b>LUNCH</b> ( provided by Tyler Technologies )	Email Sheryl.Bence@tylertech.com with dietary restrictions.		
	<b>Session 3 - General</b>			Ranch/Cotton
1:00-1:20	Support Update	Ben Coffin	On-Site	
1:20-1:30	Ongoing Training Opportunities	Joan Becker	On-Site	
1:30-1:45	Content Manager	Joan Becker	On-Site	
1:45-2:00	<b>BREAK</b>			
2:00-3:30	<b>Session 4 - Training / Roundtable</b>			
	ERP Pro 9 Financials/HR	Cathy Curtis	On-Site	Cotton
	ERP Pro 10 Utility Billing	Brandon Boatright	On-Site	Ranch

