

AGENDA
2023 ERP Pro 9 & 10

City of Bridgeport
 515 W Main Street
 Bridgeport, WV 26330



West Virginia User Group Meeting (UGM)

Thursday, June 29th, 2023

TIME - Eastern Time Zone	SESSION	Presenter	On-Site/Virtual Presenter	Meeting Room
8:30-9:00	Check-in / Coffee & Rolls			Meeting Room
	Session 1 - ERP Pro 9			Council Chambers
9:00-9:15	Introductions - Tyler & Attendees	Tyler Richardson	On-Site	
9:15-9:45	Account Representative	Tyler Richardson	On-Site	
9:45-10:15	What's New - ERP Pro 9 Utility Billing	Erinn Adams	Virtual	
10:15-10:45	What's New - ERP Pro 9 Financials/HR	Erinn Adams	Virtual	
10:45-11:00	BREAK			
	Session 1 - ERP Pro 10			Meeting Room
9:00-9:15	Introductions - Tyler & Attendees	Joan Becker	On-Site	
9:15-9:45	What's New - ERP Pro 10 Utility Billing		Virtual	
9:45-10:15	What's New - ERP Pro 10 Financials/HR	Joan Becker	On-Site	
10:15-10:45	Account Representative	Tyler Richardson	On-Site	
10:45-11:00	BREAK			
11:00-12:30	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing		Virtual	Council Chambers
	ERP Pro 10 Financials/HR	Joan Becker	On-Site	Meeting Room
12:30-1:00	LUNCH (provided by Tyler Technologies)	Email Sheryl.Bence@tylertech.com with dietary restrictions.		
	Session 3 - General			Mtg Room/Council Chambers
1:00-1:20	Support Update	Michele Robichaud	On-Site	
1:20-1:30	Ongoing Training Opportunities	Joan Becker	On-Site	
1:30-1:45	Content Manager	Joan Becker	On-Site	
1:45-2:00	BREAK			
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR	Luke Mooney	Virtual	Council Chambers
	ERP Pro 10 Utility Billing			Meeting Room

