

AGENDA

2023 ERP Pro 10 - Property Tax

Tyler Technologies

2530 NW Sever Rd., #200



GEORGIA User Group Meeting (UGM)

Lawrenceville, GA 30043

Tuesday, July 11th, 2023				
TIME	SESSION	Presenter	On-Site/Virtual Presenter	Meeting Room
8:30-9:00	Check-in / Coffee & Rolls			
	General			Lab B
9:00-9:15	Introductions - Tyler & Attendees	Joan Becker	On-Site	
9:15-9:45	Support Overview	Melissa Zapata	On-Site	
9:45-10:45	What's New in 2023.1/Future Releases		On-Site	
10:45-11:00	BREAK			
11:00-12:00	Delinquent Notices/Adding FIFA & Misc Fees	Melissa Zapata	On-Site	
	Tax Reconciliation-Balancing & Month End	Nancy Weisenborn		
12:00-12:45	LUNCH (provided by Tyler Technologies)	Email Sheryl.Bence@tylertech.com with dietary restrictions.		
12:45-2:30	Appeals-Update Adjustments to GL	Nancy Weisenborn	On-Site	
	Interest & Penalty Calculator	Melissa Zapata		
	Reversals and Reapplying Payments	Nancy Weisenborn	On-Site	
	Escrow Processing	Nancy Weisenborn		
	Advanced Payments/Refunds/Overpayments	Nancy Weisenborn		
2:30-2:45	BREAK			
2:45-3:45	Roundtable			
	Q & A and Roundtable		On-Site	

