

AGENDA

2023 ERP Pro 9 & 10 (Non-Tax)

Tyler Technologies

2530 NW Sever Rd., #200



Georgia User Group Meeting (UGM)

Lawrenceville, GA 30043

Wednesday, July 12th, 2023				
TIME - Eastern Time Zone	SESSION	Presenter	On-Site/Virtual Presenter	Meeting Room
8:30-9:00	Check-in / Coffee & Rolls			
	Opening Session			
9:00-9:15	Introductions - Tyler & Attendees	Joan Becker	On-Site	Lab A
9:15-9:45	Account Representative	Tami Bates	On-Site	Lab A
10:45-11:00	BREAK			
	Session 1 - What's New			
9:45-10:15	What's New - ERP Pro 9 Utility Billing	LeAnne Hook	Virtual	Lab B
9:45-10:15	What's New - ERP Pro 10 Utility Billing	Stephan Chapman	Virtual	Lab A
10:15-10:45	What's New - ERP Pro 9 Financials/HR	LeAnne Hook	Virtual	Lab B
10:15-10:45	What's New - ERP Pro 10 Financials/HR	Katrina Collins	Virtual	Lab A
10:45-11:00	BREAK			
11:00-12:30	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing		Virtual	Lab B
	ERP Pro 10 Financials/HR	Joan Becker	On-Site	Lab A
12:30-1:00	LUNCH (provided by Tyler Technologies)	Email Sheryl.Bence@tylertech.com with dietary restrictions.		
	Session 3 - General			Lab A
1:00-1:20	Support Update	Ben Coffin	On-Site	
1:20-1:30	Ongoing Training Opportunities	Wendy Steiner	On-Site	
1:30-1:45	Content Manager	Joan Becker	On-Site	
1:45-2:00	BREAK			
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR	Allison Enos	Virtual	Lab B
	ERP Pro 10 Utility Billing		Virtual	Lab A

