

Driving Digital Transformation to Empower Local Governments and Strengthen Community Connections

MyGov is a powerful digital platform designed to connect municipal agencies and the communities they serve. For over two decades, MyGov has worked alongside local governments across the U.S. to streamline operations, improve transparency, and modernize everyday processes.

Core Modules

- **Permits and Inspections:** Track applications, reviews, payments, and inspections by location — including building permits, fence permits, alarm systems, and special events. Allow external contacts to apply online, pay fees, respond to reviews, request inspections, and be issued the requested permits using the included Collaborator Portal. The Electronic Plan Review module can be added to handle blueprints online seamlessly.
- **Code Enforcement:** Track code violations, inspections, abatements, citations, hearings, and vehicles related to casework. Create a custom workflow to handle cases, such as nuisance, structures, vehicles, and zoning. Allow citizens to easily report issues using the included Request Manager module, which auto-creates a potential violation in the Code Enforcement module.
- **Work Orders:** Track work orders related to your public infrastructure, building maintenance, IT, and more. Create orders with multiple jobs to streamline tracking of large projects, such as street repairs, sewer leaks, and water line replacements. Add associated assets to the order to track asset usage or to conduct maintenance on the asset. Track your budget for each work order category to calculate the total costs.
- **Business Licenses:** Track licenses and recurring inspections by location, such as food and beverage, alcohol permits, rental registrations, and fire alarm permits. Allow external contacts to apply, pay fees, and access their issued license online. License holders receive a notification when their license or a key date on their license is expiring, such as a state license, bond, or workers' comp.

Key Features

- Track permits, applications, inspections, and payments by location
- Streamline code enforcement with tracking of violations, abatements, citations, and hearings
- Manage public infrastructure with detailed work orders, job tracking, and asset association
- Automate license renewals with expiration notifications for licenses and related documents

To see how you can achieve more with Tyler, contact us at info@tylertech.com or 833.895.3783.