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Enterprise Jury Manager

INCREASE COURT EFFICIENCY AND IMPROVE CONVENIENCE FOR JURORS

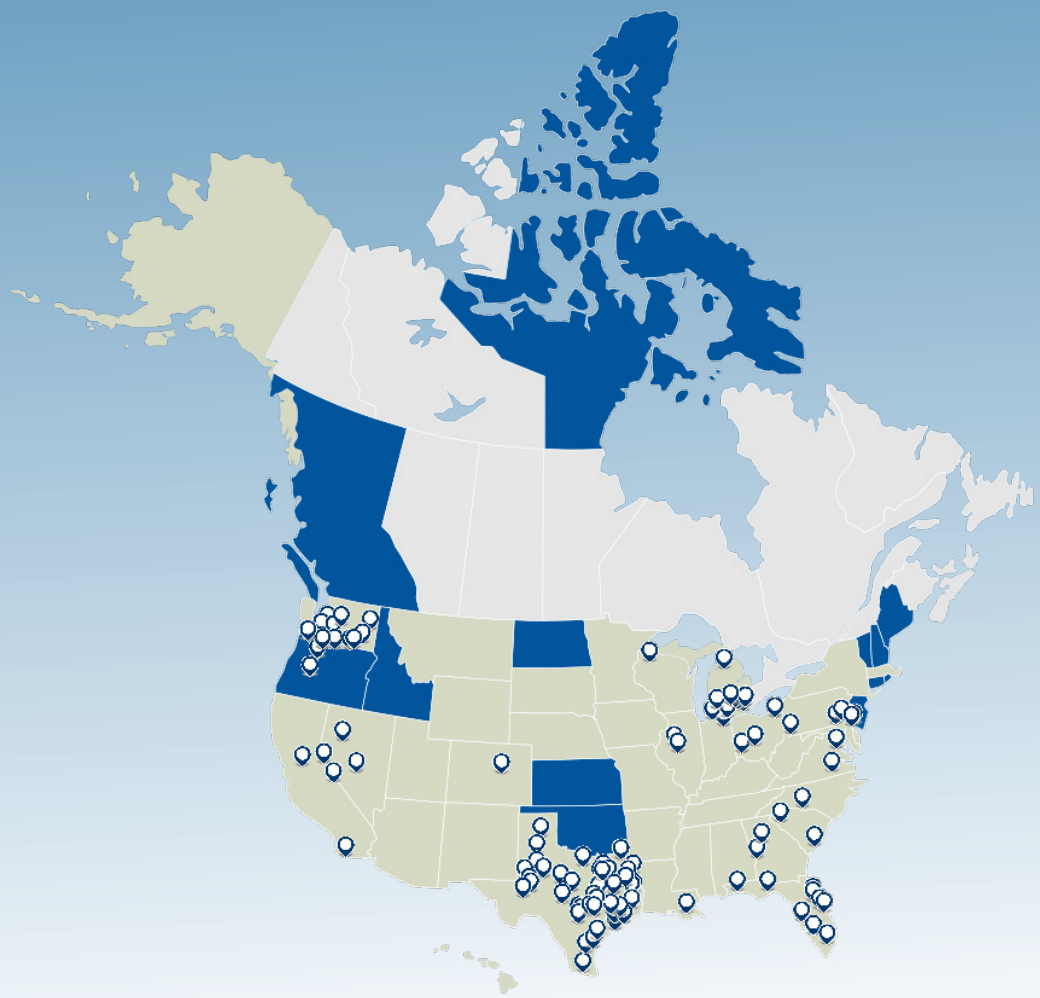


justice
a tyler portfolio

Citizens expect to interact with the court as easily and conveniently as they do with a bank or airline. Tyler's Enterprise Jury Manager empowers your jurisdiction to provide that same experience with an easy-to-use, streamlined system that will make you proud your court can offer constituents a great jury experience.

Why Tyler? Our Track Record of Success

Enterprise Jury Manager is used by clients to develop more efficient jury experiences across 30 U.S. states and in Canada, and 55% of the U.S. population is served by a Tyler Courts & Justice solution. With a proven history of rapid implementation and a client base with a successful track record of expanding access to justice, Tyler Technologies empowers legal professionals with the tools to communicate more effectively with justice partners and the constituents they serve.



Streamline and Simplify Jury Management for Your Court

Informed by years of analyzing jury management practices in courts around the globe, Enterprise Jury Manager is a comprehensive solution that's designed to handle every aspect of your jury process. Our jury management solution:

- Gives you the flexibility to interact with the public via your preferred communication method
- Reduces your undeliverable mail and simplifies the process of sending summonses, saving your court unnecessary expense
- Streamlines the jury selection process by empowering jurors to use self-serve options that best fit their lifestyle — which helps make data collection easier and more accurate for your court
- Reduces tedious tasks and creates a more efficient jury operation so your staff can focus on priority tasks and the people who need help the most
- Provides meaningful insights into your jury yield and utilization, allowing you to make more informed decisions

It's the only platform you'll need to handle your day-to-day jury business.



Leverage Robust Tools for Greater Efficiency and a More Seamless Juror Experience

Enterprise Jury Manager has a number of powerful features that you can leverage across every step of your jury process to ensure that your jurors have an easy, seamless experience. Plus, they can help your court's jury processes run more efficiently, helping you save time and money across the board.

Summons — Simplify summons creation and delivery

Summons is the easiest, simplest, and most accurate way to automatically print and mail summonses and qualification questionnaires to your jury pools. Summons helps you:

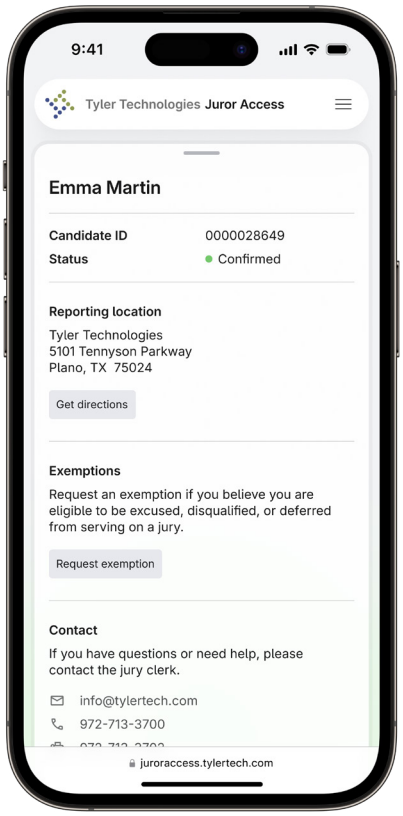
- Eliminate more than 90% of your undeliverable summonses/questionnaires and increase jury yield
- Reduce undeliverable mail by confirming juror addresses are valid and eligible before summonses are mailed
- Make sure your jury source list is always accurate by automatically updating altered juror addresses within your Enterprise Jury Manager system

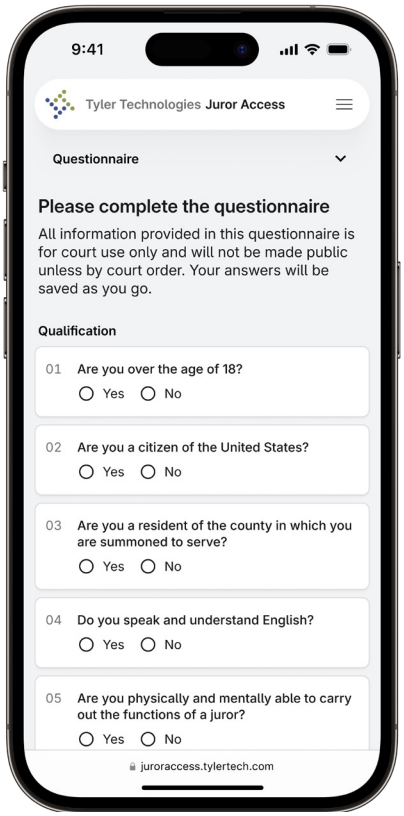
Juror Access — An easy-to-use portal for jurors

Juror Access is our online self-service platform that makes it easier for jurors to complete all mandatory jury duty forms. It also makes it easy for the court to receive all of the information they need from jurors.

This feature:

- Streamlines data collection from jurors
- Handles all common requests, saving valuable time
- Is accessible by jurors 24/7, 365 days a year from any web-enabled device
- Automatically updates any changes within a juror's profile in Enterprise Jury Manager





Text Messaging — Interact quickly and easily with jurors

With text messages being more commonly read than emails, our Text Messaging feature is one of the most convenient ways to reach jurors today. Using Text Messaging:

- Allows for instant and effective communication with jurors
- Lets you customize messaging that you can send in bulk or individually

Voice — Communicate using IVR that includes text-to-speech

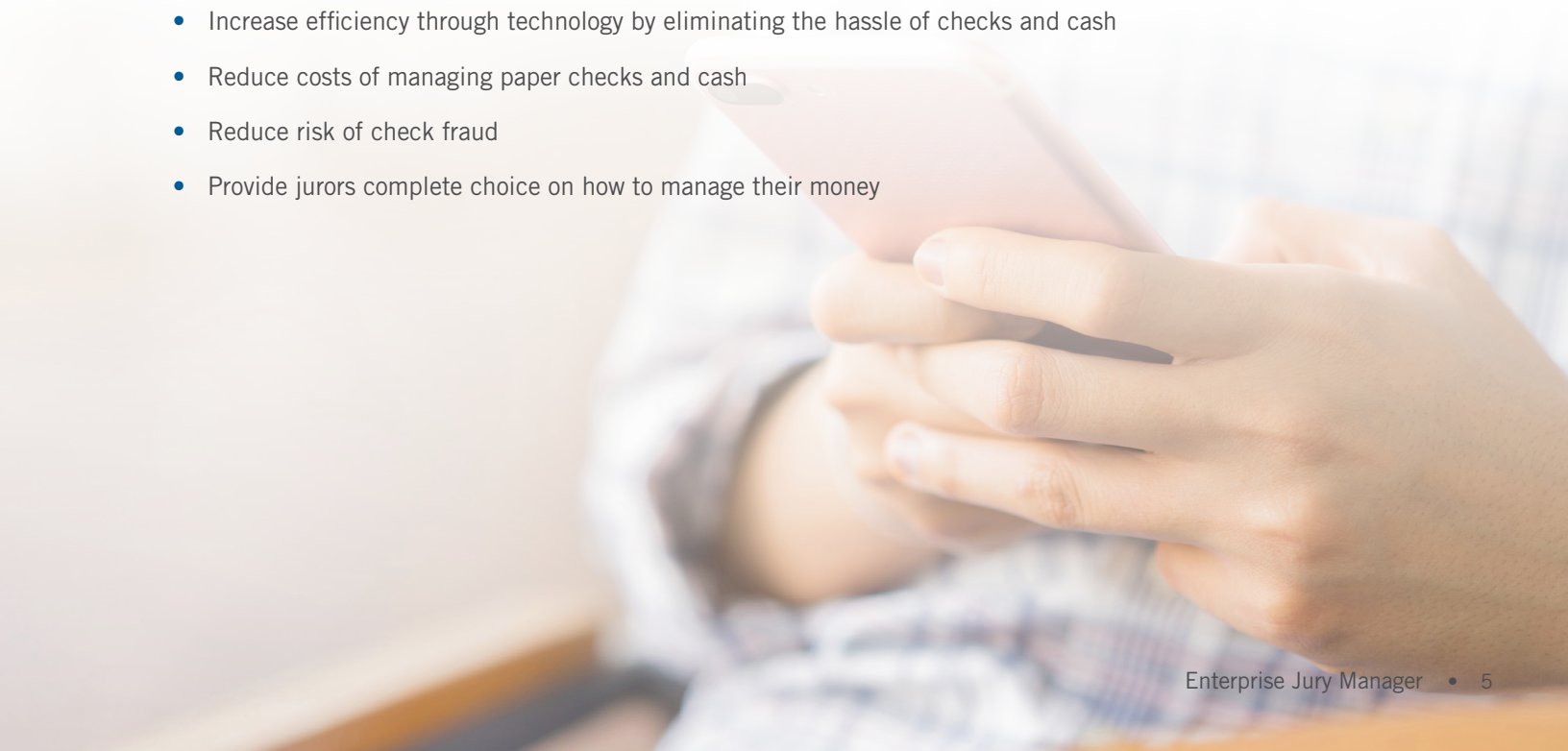
Voice provides jurors with an easy, alternative way to make requests, find their service information, and communicate with the court. It's the most effective way for courts to reach jurors who use the phone — instead of text or email — as their primary method of communication. The Voice feature:

- Uses text-to-speech technology to automatically translate the court's typed messages into voice messages that jurors can call and listen to or courts can send to jurors
- Is accessible by jurors 24/7, 365 days a year
- Automatically updates any changes made within a juror's profile in Enterprise Jury Manager
- Helps save time with automated messages
- Allows you to send messages individually or in bulk

Payments — Easily issue payments for jury duty

Our convenient, straight-forward Payments feature in Enterprise Jury Manager helps your court streamline its juror payment process. Using our seamless integration with Tyler's Disbursements application you can:

- Increase efficiency through technology by eliminating the hassle of checks and cash
- Reduce costs of managing paper checks and cash
- Reduce risk of check fraud
- Provide jurors complete choice on how to manage their money



No matter what your role is in the jury process, Enterprise Jury Manager makes the process more streamlined and efficient for the court and more convenient for the juror. Learn how we've carefully designed solutions for all those involved in the jury process.

For Jurors

Jury service is one of the single most important civic duties. That is why we've carefully designed Enterprise Jury Manager to make sure jurors can serve their civic duty and get back to their lives without spending unnecessary time at the court.

Anytime, anywhere

Empower jurors to manage their summonses and complete mandatory questionnaires. The result is faster, more accurate data collection.

Stay in the know

Notify jurors — before they leave their house — about court dates, schedule changes, reminders, status updates, and more.



For Jury Clerks

As a jury clerk, you play a pivotal role in the everyday success of the court. You're on the frontline managing hundreds of people on a daily basis while also ensuring enough jurors are available for every court date.

It's likely you feel always short on time. That's why we've simplified and automated a number of repetitive tasks to give you back time in your day, so you can focus on where your help is needed the most.

Send an accurate summons in seconds

Sending an accurate summons is simple with Enterprise Jury Manager. Log in, set your dates, and the platform takes care of the rest. Once a pool of prospective jurors is created, the data is automatically verified by the Summons feature. Only addresses marked as deliverable in your jurisdiction will be mailed, meaning more summonses, every time.

Faster, more accurate data collection

Collecting the jury information you need can be a tedious task. That's why we've created an easy way to gather data via our Juror Access online questionnaire.

Communicate efficiently with jurors

Communicating important information such as changes to service dates, reminders, failures to appear, and approvals is efficient with Enterprise Jury Manager. Simply log in to notify jurors via email, text message, voice, or letter.

Less clicking, more helping

The day of service is busy enough, so we've simplified juror check-ins, panel selection, and payments so you can focus your time where it's needed most.



For Court Executives

Overseeing a court can be a tricky role. Not only do you need to understand the intricate details, but you also must be able to see the big picture. With Enterprise Jury Manager, it's much easier to understand what's truly going on in your court. With a simple glance, you'll be able to see your court's average juror yield, data on production of summonses and juror payments, and much more.

Powerful insights and reports

Use jury yield and utilization data to help you accurately plan future court dates and resources needed. Over time, you will only summon the exact number of jurors your court needs, raising juror utilization rates and minimizing the number of jurors whose time is wasted because they aren't needed.

Get more done with less

By eliminating tedious tasks, such as creating and mailing summonses, along with the manual process of questionnaire data collection, Enterprise Jury Manager increases efficiency while also saving your court and the taxpayers precious resources and money.

Eliminate undeliverable mail

Summonses are produced, printed, and mailed through the Enterprise Jury Manager platform. The best part is with Summons, delivery eligibility is determined before mailing, which reduces undeliverable mail and can save your court thousands.

Build a better relationship with the public

By introducing self-serve conveniences to your court, you'll make the process of being summoned for jury service easier for jurors.



For Information Technology

Flexible and easily configurable to meet even the toughest security requirements, Enterprise Jury Manager brings all aspects of your court's jury management process into one secure platform. Throughout each step of the implementation process, our experienced team works with you each step of the way to reduce interruption and ensure a smooth transition with minimal downtime to your court's operation.

Expert support every step of the way

No matter how your court is structured or how it's hosted, our experts offer you comprehensive support before, during, and after implementation. As part of our EverGuide® continuous improvement initiative, you'll also receive ongoing training and consultations to ensure you get the most from your solution investment. It stems from our evergreen philosophy that ensures you benefit from continually enhanced technology for the life of your product, as well as lower cost of ownership.

Robust security

We know cybersecurity is always a top priority, which is why Enterprise Jury Manager was built from the ground-up with powerful security features that safeguards your data. You can also add our Cybersecurity solution to keep your network under surveillance 24/7/365, and have a cybersecurity analyst hunting for threats every day. With Tyler's solution, incidents are found and confirmed for you should an attack occur — and you will receive remediation recommendations within minutes.

The future is cloud based

Whether your court sends out 5 or 500,000 summonses a year, you'll receive the best quality resources in maintaining your jury platform. We provide you with off-premises hosting in a secure facility with underlying infrastructure that can be scaled to meet any demand.



About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate efficiently and transparently with residents and each other. By connecting data and processes across disparate systems, Tyler's solutions transform how clients turn actionable insights into opportunities and solutions for their communities. Tyler has more than 40,000 successful installations across nearly 13,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at **tylertech.com**.

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Empowering people who serve the public®

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