

Supervision Access



ENHANCE CLIENT COMMUNICATION

Deliver key client information — appointment and hearing dates, Terms/Conditions, check-ins, etc. — and enable two-way communication via direct messaging.



PROVIDE 24/7 ACCESS

Supervision Access is an online portal that clients can access anytime, anywhere from nearly any smartphone or computer.









INCREASE OFFICER EFFICIENCY

Reduce unnecessary calls and questions so officers can focus on more important, complex client work.

Supervision Access is an online portal designed to improve the way clients interact with their officers. Whether they're on a computer or smartphone, your supervision clients will have 24/7 access to connect and communicate with your officers to ensure they're staying on top of their supervision obligations.

Supervision Access provides clients with important information they need to know to manage their case and accepts payments — through Payments — right from their device to cover any outstanding fees or fines. This portal can also handle most of your clients' common requests and provide quick answers to frequently asked questions, saving valuable time for your officers so they can focus on more complex client work.

Using the Supervision Access portal, your clients can:

 See upcoming appointments, hearings, and other important dates.	 See their supervision officer's contact information.
 Make payments for fines, fees, and restitution complete with late payment notification and total account balances.	 Complete automated check-ins with interviews unique to each client.
 View all of court ordered terms & conditions, including highlighted terms to alert them to items that require action.	 Verify address, phone, and other contact information directly, instead of calling their assigned officer to make information changes.

Other powerful features include in-app direct messaging and direct notifications for officers and clients.

Since the portal is integrated with Enterprise Supervision, any changes that are made or actions completed by the client will automatically update and be noted in your supervision case management system, further streamlining your supervision process.

