



Government Expertise
Meets Digital
Innovation

STATE SOLUTIONS



Software and Services to Empower States and Residents

Empowering states to meet the needs of their communities requires deep local knowledge, a proven track record for improving the resident experience, and a broad portfolio of efficient and intuitive solutions to serve the needs of state agencies. Modern software systems are critical to help states with transparency, access to payments, motor vehicle services, health and human services, justice, regulation, and workflows, as well as platform and foundational technologies.



Industry Leadership and Government Expertise

Tyler's dedicated teams, living and working in capital cities across the United States, have the government expertise to recommend and select the best blend of products and services to meet the evolving needs of states.





Delivering Connected Communities

Now more than ever before, government must provide people and businesses with the best possible experience, with added layers of convenience and security. Tyler has the unique ability to provide access and transparency to data and analytics, as well as the sophisticated yet seamless development of platforms and services, creating unmatched connected communities and resident experiences.

At the forefront
of innovating the
digital experience
for residents and
government

Statewide Enterprise Solutions

Tyler has statewide enterprise contracts in 28 states for digital government solutions encompassing products, platforms, and services that create a seamless experience with government for residents and efficient and intuitive solutions to serve government agency needs.

Our dedicated teams serve as true strategic partners to state government, with a focus on relationships, transparency, and data to assess critical needs and opportunities and provide solutions.



To learn more about Tyler's solutions for states, visit tylertech.com/who-we-serve/states



Core statewide services include:



Payments: Built exclusively for government, we provide a comprehensive and trusted suite of solutions designed to simplify payment processes and provide flexible and scalable payment offerings to local, state, and federal agencies. Whether sending payments or receiving funds, intuitive technology and superior service provide value at every point of the payments life cycle to create streamlined processes for agencies and simple transactions for residents.



Driver and Motor Vehicle Services: Tyler is the most proven and widely deployed digital government solution provider to state Departments of Transportation, Departments of Motor Vehicles, and similar organizations for payment processing, resident engagement, and partner management. Together, we deliver a modern, efficient customer experience supported by comprehensive digital and payments solutions, all while streamlining the process for agency employees in a highly secure environment. Our motor vehicle solutions benefit the driver — and the administrator.



Regulatory: We support government-wide consolidation of licensing and permitting, including cannabis licensing, with agency-level administration and configuration ability, as well as unique resident profiles accessible by all license types and agencies.



Recreation: Tyler provides all-encompassing technology for outdoor licensing sales and renewals, park reservations and registrations, and more with secure payments and industry-leading innovation.



Civic Experience: Our solutions allow residents to engage with their government services where and when they need it — at home or on the go — delivering mobile services, such as vehicle tag renewals, property taxes, park permits, and professional licenses.



In every state across the nation, Tyler provides a variety of products and services focused on:

Appraisal & Tax

State treasurer and related offices must fairly and efficiently manage mass appraisal, tax billing, and collection processes, as well as manage excise taxes for motor vehicles, boats, and vehicle registrations.

Courts & Justice

State court systems serve the public through administering justice in a fair, efficient, and impartial manner that increases access to justice for all constituents.

Data & Insights

High-performing states understand how essential data is to continual performance improvement, analyzing issues, and providing transparency to the constituency.

Disability & Benefits

State agencies promote the health and well-being of citizens by approving, funding, and administering a full range of disability and other benefits programs.

Education

With an end-goal of wanting what's best for students, we serve state departments of education with ERP, data, transportation, and administration solutions, as well as state-wide local and district transportation, student information, and business office solutions.

ERP

States serve as a support for counties to build local economies, requiring software that centralizes data, simplifies processes, and connects to counties for the best line-of-site into business trends and performance.

Health & Human Services

For the health of their communities, states use our community health and disability and benefits software to streamline inspections, compliance, and benefits administration. Tyler also enables the regulation of the cannabis industry through our cannabis licensing solution and helps combat public health emergencies by making critical healthcare programs more accessible.



Platform Technologies

States can integrate their unique internal workflows with low-code application development platforms for case management business processes — including payments and reporting.



Public Safety

Ensuring a state's communities are safe places to live requires timely coordination between local, county, and state agencies. Tyler's solutions comply with reporting mandates, provide real-time data sharing across jurisdictions, and promote intelligence-led responses, so help arrives faster and more prepared.

Regulatory

We support government-wide consolidation of licensing and permitting with agency-level administration and configuration ability, as well as unique resident-level profiles accessible by all license types and agencies.





About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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