



entellitrak®



## A LOW-CODE APPLICATION DEVELOPMENT PLATFORM FOR CASE MANAGEMENT AND BPM

## WORK FASTER AND SOLVE HARDER PROBLEMS

A Data-First™ approach puts control and transformational power in your hands — entellitrak lets experts be experts

### One Platform for Case Management and Business Process Management

In contrast to BPM, which emphasizes process efficiency, Case Management is a data-centric endeavor. Its goal is to deliver an appropriate outcome for each case, based on information (data) management, collaboration, and guided decision making.

By putting Data-First, entellitrak provides a continuous spectrum of case management and business management solutions. You can begin with a traditional process modeling approach, take a Data-First approach and configure business applications immediately, or further accelerate implementations with one of more than 20 application accelerators — proven, best practice solutions.









### One Interface for Business and IT

Rather than requiring the use of third-party applications, or different portals for different functions, entellitrak streamlines work with a single, Section 508 compliant, web-based interface — everything is built in, from day-to-day case management, to advanced application development and programming.

### One Solution for Document Management, Analytics, and Mobile

entellitrak modules are completely integrated, fully-featured solutions that provide a seamless environment of advanced enterprise capabilities. This highly integrated approach empowers users to create, access, deliver, and use content in more contextual and personalized ways.

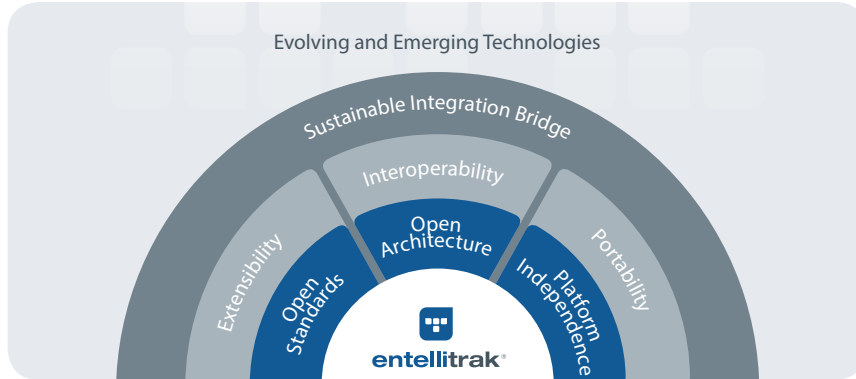
### Fully Integrated Modules

-  Document Management
-  Analytics
-  Mobile
-  efile (external user portal)
-  escan (document scanning)
-  Time and Attendance
-  Customizable Help
-  Report Builder



## Platform Independent, Open Architecture Software

entellitrak provides a superior level of extensibility, interoperability, and portability through its open standards, open architecture and platform independent approach.



This simple, exposed, open approach makes it easier to develop and deploy with entellitrak, and to integrate and communicate with external systems.

- **Develop:** entellitrak is Java-based so any Java programmer can work with the platform and avoid “vendor lock-in.”
- **Deploy:** entellitrak is platform independent and can be installed on any application server that supports Java and the JEE framework and is compatible with virtually all relational databases including SQL Server and Oracle RDBMS.
- **Integrate:** entellitrak can easily connect and integrate with other applications in the enterprise utilizing standard technologies such as web services, an ESB, or directly at API levels.

## Advanced Security Policies are Built-In

The entellitrak role-based security and access model mimics an organization’s structure. Permissions are completely configurable through a user interface CRUD (Create/Read/Update/Delete) facility — users see only the data that is pertinent to their domain. entellitrak also utilizes SSL encryption of all data.

entellitrak supports single sign-on authentication via one or more methods at one time, including: LDAP, Active Directory, RSA SecurID tokens, Authentication Portals, Smart Cards and CACs.

## Enterprise-Scale Success

MicroPact is a wholly owned subsidiary of Tyler Technologies, the largest company in North America dedicated to providing software for the public sector, including federal, state and local government. Tyler is a nationally recognized provider of integrated system solutions and professional services and serves clients in more than 21,000 installations across 10,000 state and local government locations in all 50 states, Canada, Puerto Rico, the United Kingdom and Australia, as well as more than 200 U.S. federal agencies. Acquired by Tyler in February 2019, MicroPact has focused for more than four decades on delivering powerful, adaptive, commercial off-the-shelf (COTS) solutions to the public sector. Today, MicroPact products serve 49 U.S. states and 97% of federal agencies with 500 or more employees.

### Hosting: On-Premises or Cloud

Everyone’s needs are different. entellitrak can be deployed on-premises, as well as under the following NIST-defined Cloud Computing Service and Deployment models:

- » Cloud Software as a Service (SaaS)
- » Cloud Platform as a Service (PaaS)
- » Private cloud, Community cloud, Public cloud, Hybrid cloud

### Federally Accredited and Secure



- » Armed with FedRAMP PaaS and SaaS certifications, customers can more readily leverage MicroPact’s secure cloud environment to store, process and protect sensitive data, and to develop solutions using entellitrak
- » entellitrak is also Accredited and Secure with C&As based on NIST 800-53, DIACAP and DCID 6/3.



### FREE Prototype Offer

The best way to understand entellitrak is with a prototype.

Contact us for a presentation and demonstration.

703.709.6110  
sales@micropact.com

Once we have confirmed that entellitrak is an appropriate solution, we can build a custom prototype based on a process of your choosing.